

# 2020 – 2021 Civil Grand Jury

## Continuity Report 2020 – 2021

### Why publish a Continuity Report?

The Civil Grand Jury evaluates various matters of County operations and identifies problems. It publishes its findings as reports with helpful recommendations for the County. Many see the role of the Civil Grand Jury as a “public watchdog”.

The Civil Grand Jury’s responsibility does not end when it issues a report. It is charged with monitoring required agency responses to each of its reports after publication. If the Civil Grand Jury determines those responses are incomplete, or not legally sufficient, additional follow up with the responding agencies is required.

In 2019-2020, the Riverside County Civil Grand Jury (RCCGJ) issued a continuity report\*, entitled “Continuity Brings Accountability”. The continuity report includes an appendix, consisting of a matrix (Continuity Matrix) and it is preceded by the Matrix Summary. The stated intent of the Civil Grand Jury for creating the Continuity Matrix and Matrix Summary was to provide a “useful research tool for current and future grand juries”. In the year following that initial Continuity Report, the 2020-2021 RCCGJ has updated and expanded the Continuity Matrix and Matrix Summary. Both documents are included in the Appendix of this report.

Over the past five years (2016 - 2020), the Civil Grand Jury has issued 33 reports and made 171 recommendations for improvement of County operations. County officials have responded positively to 86 of the recommendations by indicating that the recommendation has been implemented or will be implemented.

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\*Riverside County Civil Grand Jury Report, “Continuity Brings Accountability”, August 2020. See the Riverside County-hosted web link: [Continuity Report.pdf \(rivco.org\)](#)

The Civil Grand Jury Continuity Committee can follow up with the agencies to determine if or when the promised recommendations were implemented. The following appendices will aid future Civil Grand Juries and Riverside County citizens with a better understanding of their County's operations.

- a) The Matrix Summary of RCCGJ reports
- b) The Continuity Matrix 2015-2020, with a more-detailed report analysis

### Matrix Summary

RCCGJ 2015-2016 Matrix Summary												
Reports: 7 Total Findings: 35	FINDINGS				Total Recommendations: 36	RECOMMENDATIONS						Notes
	AGREE	DISAGREE PARTIALLY	DISAGREE WHOLLY	DID NOT RESPOND		AGREE	WILL IMPLEMENT	IMPLEMENTED	FURTHER STUDY	FUNDING NEEDED	DO NOT AGREE	WILL NOT IMPLEMENT
RCCGJ2015-2016.01 Palo Verde RCD (Report Issued: 6/28/2016)												
Findings: 4	2		2		Recommendations: 4	2		1	1		2	1
RCCGJ2015-2016.02 City of Wildomar (Report Issued: 6/22/2016)												
Findings: 3				3	Recommendations: 3	3	2	1				
RCCGJ2015-2016.03 Riverside County DPSS - Administrative Policies and Procedures (Report Issued: 6/21/2016)												
Findings: 5	3		2		Recommendations: 5	4		4			1	1
RCCGJ2015-2016.04 Riverside County Code Enforcement Dept. (Report Issued: 6/21/2016)												
Findings: 6		4	2		Recommendations: 6	6						
RCCGJ2015-2016.05 Riverside County DPSS Children's Services Division - National Youth in Transition Database (Report issued: 6/21/2016)												
Findings: 3		2	1		Recommendations: 3	2	2				1	1
RCCGJ2015-2016.06 Riverside County Assessor/County Clerk-Recorder, City of Corona (Report Issued: 06/21/2016)												
Findings: 2		1	1		Recommendations: 2	3	1	2				
RCCGJ2015-2016.07 Temecula Valley USD Board of Education (Report Issued: 5/25/2016)												
Findings: 3				3	Recommendations: 3						3	
RCCGJ2015-2016.08 City of Banning, Banning Chamber of Commerce (Report Issued: 4/25/2016)												
Findings: 4	3			1	Recommendations: 5	4	1	3			1	1
RCCGJ2015-2016.09 Riverside County Registrar of Voters 11/3/2015 Election Observation (Report Issued: 4/27/2016)												
Findings: 5	1	4			Recommendations: 5	1	4					
Total Did Not Respond to Findings				4								

RCCGJ 2016-2017 Matrix Summary													
Reports: 1 Total Findings: 5	FINDINGS				Total Recommendations: 5	RECOMMENDATIONS						Notes	
	AGREE	DISAGREE PARTIALLY	DISAGREE WHOLLY	DID NOT RESPOND		AGREE	WILL IMPLEMENT	IMPLEMENTED	FURTHER STUDY	FUNDING NEEDED	DO NOT AGREE	WILL NOT IMPLEMENT	
RCCGJ2016-2017.01 Riverside County Economic Development Agency: Parking Services Division (Report Issued: 03/07/2017)													
Findings: 5	5				Recommendations: 5	5	1	1	1	3			[EDA addressed only the report's recommendations.]
Total Did Not Respond to Findings				0									
RCCGJ 2017-2018 Matrix Summary													
Reports: 14 Total Findings: 76	FINDINGS				Total Recommendations: 76	RECOMMENDATIONS						Notes	
	AGREE	DISAGREE PARTIALLY	DISAGREE WHOLLY	DID NOT RESPOND		AGREE	WILL IMPLEMENT	IMPLEMENTED	FURTHER STUDY	FUNDING NEEDED	DO NOT AGREE	WILL NOT IMPLEMENT	
RCCGJ2017-2018.01 Riverside County Sheriff's Corrections Division: Inmate Welfare Fund (Report Issued: 04/04/2018)													
Findings: 15		1	14		Recommendations: 15	4	4		1		13	13	
RCCGJ2017-2018.02 Coachella Valley Cemetery (Report Issued: 04/23/2018)													
Findings: 8	6	1	1		Recommendations: 8	8	5	3	1				
RCCGJ2017-2018.03 City of Banning (Report Issued: 04/30/2018)													
Findings: 7	6		1		Recommendations: 7	7	4	3					
RCCGJ2017-2018.04 City of Norco Silverlakes Equestrian and Sports Complex (Report Issued: 05/16/2018)													
Findings: 3			3		Recommendations: 3	1		1			1	1	

<b>RCCGJ2017-2018.05 Riverside County Sheriff's Corrections Division Corrections Centers Inmate Services Issues Report Issued (06/05/2018)</b>												
Findings: 5	1	1	3		Recommendations: 5		1		1		1	2
<b>RCCGJ2017-2018.06 Riverside County Department of Veteran Services - Accessibility (Report Issued: 06/05/2018)</b>												
Findings: 3	2		1		Recommendations: 3	2	2			1	1	
<b>RCCGJ2017-2018.07 Riverside County CSA 126 Highgrove Communications Shortcomings (Report Issued: 06/13/2018)</b>												
Findings: 2	1		1		Recommendations: 2	2	2					
<b>RCCGJ2017-2018.08 Riverside University Health System Behavioral Health Needs (Report Issued:06/13/2018)</b>												
Findings: 2				2	Recommendations: 2							[No response to this report.]
<b>RCCGJ2017-2018.09 Riverside County Sheriff's Corrections Division Coroner Office Independent Autopsy Reviews (Report Issued: 06/14/2018)</b>												
Findings: 1		1			Recommendations: 1				1			
<b>RCCGJ2017-2018.10 CAL FIRE/Riverside County Fire Department Palo Verde Valley Fire Protection Issues (Report Issued: 06/14/2018)</b>												
Findings: 3	1			2	Recommendations: 3	2	2			1	1	
<b>RCCGJ2017-2018.11 Riverside County Fleet Services: Lack of Centralization of Fleet Inventory/Maintenance (Report Issued: 06/14/2018)</b>												
Findings: 5	2	3			Recommendations: 5	5	2	3	1			
<b>RCCGJ2017-2018.12 Riverside County Sheriff's Dept. Corrections Div.: Booking-Process, Clinical Assessments, Medical, et al. (Report Issued: 06/14/2018)</b>												
Findings: 11	1	1	5	4	Recommendations: 11	1	1	1	1		7	7
<b>RCCGJ2017-2018.13 Human Resources Department Grand Jury Secrecy (Report Issued: 06/21/2018)</b>												
Findings: 8		2	6		Recommendations: 8	1		1			7	7
<b>RCCGJ2017-2018.14 Palo Verde Health Care District: Lack of Medical Services (Report Issued: 06/25/2018)</b>												
Findings: 3	3				Recommendations: 3	1	1		1		2	2
<b>Total Did Not Respond to Findings</b>											8	

RCCGJ 2018-2019 Matrix Summary													
Reports: 7 Total Findings: 39	FINDINGS				Total Recommendations: 39	RECOMMENDATIONS						Notes	
	AGREE	DISAGREE PARTIALLY	DISAGREE WHOLLY	DID NOT RESPOND		AGREE	WILL IMPLEMENT	IMPLEMENTED	FURTHER STUDY	FUNDING NEEDED	DO NOT AGREE	WILL NOT IMPLEMENT	
RCCGJ2018-2019.01 City of Banning Council and City Manager Relationship (Report Issued: 06/18/2019)													
Findings: 3	3				Recommendations: 3	3	3						
RCCGJ2018-2019.02 Community Facilities District Bond Funding in Riverside County Perpetual Debt Under CFD... Taxes (Report Issued: 06/18/2019)													
Findings: 12	1	6	5		Recommendations: 12	7		5			5	7	
RCCGJ2018-2019.03 Riverside County Dept. of Animal Services Improved Efficiency for County Animal Control Officers (Report Issued: 06/18/2019)													
Findings: 2	1			1	Recommendations: 2	1		1					
RCCGJ2018-2019.04 Riverside County Human Resources Department / Office of Riverside County Counsel (Report Issued: 06/27/2019)													
Findings: 7		2	5		Recommendations: 7	1		2			6	5	
RCCGJ2018-2019.05 Riverside County Sheriff's Dept. Inconsistent Application of Privileges and Rights... (Report Issued: 06/26/2019)													
Findings: 3		2	1		Recommendations: 3						3	3	
RCCGJ2018-2019.06 Riverside County Unified School District Superintendents Strong Contracts Enhance Ethical Behavior (Report Issued: 06/26/2019)													
Findings: 2	2				Recommendations: 2	2	2						
RCCGJ2018-2019.07 Western Riverside County Regional Conservation Authority (WR-RCA) (Report Issued: 06/26/2019)													
Findings: 10		2	8		Recommendations: 10			9			1	1	[WR-RCA did not answer whether they agreed or disagreed with the recommendations]
Total Did Not Respond to Findings				1									

RCCGJ 2019-2020 Matrix Summary													
Reports: 4 Total Findings: 20	FINDINGS				Total Recommendations: 15	RECOMMENDATIONS						Notes	
	AGREE	DISAGREE PARTIALLY	DISAGREE WHOLLY	DID NOT RESPOND		AGREE	WILL IMPLEMENT	IMPLEMENTED	FURTHER STUDY	FUNDING NEEDED	DO NOT AGREE	WILL NOT IMPLEMENT	
<b>RCCGJ2019-2020.04 KPMG County Transformation Project: Benefit or millions squandered? (Report Public: 8/14/2020)</b>													
Findings: 9	2	5	2		Recommendations: 5	4					1		Tracking responses from BOS only
<b>RCCGJ2019-2020.01 Saved by the trash, but for how long? (Report Public: 7/9/2020)</b>													
Findings: 5	3	1	1		Recommendations: 5	2	1		2		2	3	
<b>RCCGJ2019-2020.03 Continuity Brings Accountability (Report Public: 7/24/2020)</b>													
Findings: 2					Recommendations: 2								No responses were required
<b>RCCGJ2019-2020.04 Green Waste Diversion Fulfilling Environmental Obligations (Report Public: 7/24/2020)</b>													
Findings: 4	4				Recommendations: 3	2	1		1				BOS did not respond to R3
<b>Total Did Not Respond to Findings</b>				<b>0</b>									

**CONTINUITY MATRIX 2015 - 2020**

RCCGJ 2015-2016 Reports: Findings	AGREE	DISAGREE PARTIALLY	DISAGREE WHOLLY	DID NOT RESPOND	RCCGJ 2015-2016 Reports: Recommendations	AGREE	WILL IMPLEMENT	IMPLEMENTED	FURTHER STUDY NEEDED	FUNDING NEEDED	DO NOT AGREE	WILL NOT IMPLEMENT	Notes on Responses
<b>RCCGJ2015-2016.01 Palo Verde RCD (Report Issued: 6/28/2016)</b>													
<b>F1:</b> The PVRCD does not have the authority to establish the McCoy District as a special district (split from the McCoy Wash Flood Improvement District on Dec 9, 1991)			<b>X</b>		<b>R1:</b> The 1991 resolution be voided, County Auditor-Controller cancel audit from the McCoy District & include with PVRCD audit.						<b>X</b>	<b>X</b>	McCoy Wash Flood Control Improvement District is not a "special district". It is an "improvement district" managed by the PVRCD. LAFCO approval not required, per PVRCD
<b>F2:</b> PVRCD has not submitted an audited financial statement to the Controller or County Auditor-Controller's office since 2007.	<b>X</b>				<b>R2:</b> Board of Directors be overseen by Riverside County Counsel and instructed to comply with CGC §26909 (a)(2).	<b>X</b>		<b>X</b>					Except for combining the two districts, respondent has implemented recommendation. County Counsel determined combining the two districts is within jurisdiction of their boards.
<b>F3:</b> The duties of the PVRCD Board of Directors have been performed in an inconsistent manner: no action to provide income; no policies or procedures; no budget; no scheduled meetings.	<b>X</b>				<b>R3:</b> The PVRCD establish and follow procedures IAW the Calif. Resource Conservation District Handbook.	<b>X</b>			<b>X</b>				County Counsel and the PVRCD to be working together to establish necessary policies and procedures. No further information available.
<b>F4:</b> Documents provided by the board show evidence of incompatibility of office, pursuant to California Government Code §1099(a). Director who holds public office also serves on board of PVRCD.			<b>X</b>		<b>R4:</b> The Board of Supervisors vets appointments to offices on RCDs and special districts for incompatibility.						<b>X</b>		Per County Counsel, based on information provided, unable to conclude a violation of code §1099(a). PVRCD will vet potential appointees for compliance with CGC §1099(a).



RCCGJ 2015-2016 Reports: Findings	AGREE	DISAGREE PARTIALLY	DISAGREE WHOLLY	DID NOT RESPOND	RCCGJ 2015-2016 Reports: Recommendations	AGREE	WILL IMPLEMENT	IMPLEMENTED	FURTHER STUDY NEEDED	FUNDING NEEDED	DO NOT AGREE	WILL NOT IMPLEMENT	Notes on Responses
RCCGJ2015-2016.02 City of Wildomar (Report Issued: 04/23/2016)													
F1: Unscheduled vacancies (boards, commissions, committees) have not been posted at the public library as required by California Government Code Sections 54970-54974 also known as the "Maddy Act". The vacancy notices have been posted at the City Clerk's Office.				X	R1: Develop policy and procedures ensuring the city complies with the "Maddy Act" by posting all vacancies at the city clerk's office, the public library and other designated locations.	X		X					F1: City of Wildomar did not respond to F1, F2 or F3. R1: Wildomar responded, "The city complies with all requirements of state law by posting notices of unscheduled vacancies at the City Clerk's Office and the public library."
F2: The postings at the library are on a securely locked bulletin board located near the entrance of the Wildomar Public Library. Parts of the agendas posted are obscured by the door frame. However, a small note is located at the bottom of the bulletin board door, which states: "please ask library staff to view the entire agenda".				X	R2: The bulletin board currently being used at the Wildomar Public Library be replaced with a secure bulletin board, large enough to display the entire postings.	X	X						R2: Wildomar responded, "public library is not controlled by the City but by the County," then explained county library staff had been sharing the bulletin board with the city, but a recent plan to install a locked, city-only bulletin board would be implemented by end Oct. 2016.
F3: Postings at the U.S. Post Office in Wildomar are posted by the city clerk, or her deputy on a clip board that is unsecured.				X	R3: If the U.S. Post Office in Wildomar is continued to be utilized a secure bulletin board of adequate size be used, otherwise, a different location be designated, such as the city website or local fire station.	X	X						R3: Wildomar responded, "The city will...install a secure bulletin board inside the lobby area of the Post Office. This facility also is not controlled by the City...installation is scheduled prior to October 31, 2016."

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RCCGJ2015-2016.03 Riverside County DPSS - Administrative Policies and Procedures (Report Issued: 6/21/2016)													
<b>F1: Policy and Procedure Manual not User-Friendly.</b> DPSS Administrative Policy And Procedure manual located on department intranet lacks systematic order and is not user-friendly. Per Policy 17-001, should be categorized by division. Mapping index not alphabetized or categorized for accessibility. Managers unable to locate procedures for Grand Jury, due to the lack of an organized categorizing and tracking department policy.			X		<b>R1: Standard for Information Access.</b> Establish a standard for categorizing, and/or mapping policy titles for easier access. Revise the DPSS Admin. Policies and Procedures Manual Table of Contents (mapping index) to conform to a more systematic, organized and simplistic format for easy accessibility. No organized system affects management's ability manage resources and implementation of goals.	X		X					DPSS's intent is to upgrade, in discussions with RCIT, using MS sharepoint technology. Their intent is to implement By Jan 2017. DPSS also to recategorize and Tracking department policies. Child Services must be done separately due to privacy issuesAdd notes on responses, if needed.
<b>F2: Periodic Review of Policies and Procedures.</b> Department does not have a system in place for the periodic review or revision of policies and procedures to ensure they remain current, accurate and applicable. State and Federal regulations not incorporated into all applicable DPSS policies, which is critical in protecting the confidentiality of client's legal, medical and personal information.	X				<b>R2: Establish Standards.</b> Establish standards for the periodic review, revision, and approval of administrative policies and procedures at planned intervals, or when significant changes occur to ensure policies and procedures are current, accurate and applicable. Update existing policies and procedures to ensure compliance with state and federal laws and regulations.	X		X					DPSS will DM confirm compliance with current state and federal laws by June 2017. They will also implement periodic review to make sure policies kept up to date. Staffing being increased as funding permits.

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<p><b>F3: Compliance of Department Memoranda (DMs).</b> Department Memoranda (DM) are not in compliance with administrative policies. DM written for information of a short duration. Grand Jury found 100 plus DMs active for extensive periods, and not removed from DPSS intranet or converted to policy within 6 months. Multiple DMs found in policy manual that were more than 12 years old.</p>	X				<p><b>R3-DM Conversion to Policy:</b> DMs that exceed the six month time frame be converted to a policy, assigned to a policy or deleted.</p>	X		X					<p>"Under construction" folders are placeholders for new policy to be created. Back-ups using CD or flash drives not feasible due to cost of maintaining and distributing and unnecessary with centralized intranet and cloud storage.</p>
<p><b>F4: Acronyms Not Defined.</b> Acronyms used in administrative policies are not defined when first utilized and in some cases not spelled out. According to Policy 17-001, "acronyms must be completely written the first time used followed by the acronym in parenthesis".</p>	X				<p><b>R4: Personnel Retraining.</b> DPSS personnel responsible for developing and reviewing department policy be retained on the proper use of acronyms. Direct personnel to comply with DPSS Policy 17-001. Review and revise existing policies to ensure compliance with department policy. Devise process to educate DPSS personnel on use of acronyms and policy dissemination to ensure they are not misinterpreted.</p>	X		X					<p>Moving forward acronyms will be spelled out completely first time used. This information will be included in standardized training for staff responsible for developing and reviewing department and admin policy.</p>

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<p><b>F5: Accessibility of Policies and Procedures on Intranet.</b> Grand Jury observed that policies under revision are identified on DPSS Intranet as "under construction". During that time, policy information not available and accessible only through office hard copies. Two of six DPSS office locations do not have hard copies of policies and procedures.</p>			X		<p><b>R5: Update Intranet.</b> Update the intranet so that policies and procedures under construction or revision remain valid and accessible until the updated policy is approved. Develop electronic storage system that can be used as back-up when intranet not available. Ensure outdated versions are available to supervisors and administrators for historical or reference purposes.</p>						X	X	<p>"Under construction" folders are placeholders for new policy to be created. Back-ups using CD or flash drives not feasible due to cost of maintaining and distributing and unnecessary with centralized intranet and cloud storage.</p>
<p><b>RCCGJ2015-2016.04 Riverside County Code Enforcement Dept. (Report Issued: 6/21/2016)</b></p>													
<p><b>F1: Length of Time to Resolve Code Enforcement Cases.</b> Code Enforcement cases take an inordinate length of time to resolve. Multi-year time frames typical to conclude cases adversely affect citizens. Prevents County from timely collecting of outstanding fines and fees. Supervisor caseloads inhibit supervisory obligations.</p>		X			<p><b>R1: Procedure Review.</b> Code Enforcement review its procedures and practices with intention of reducing time spent resolving code and ordinance violations to an average of 12 to 18 months. Improve communication with public, better oversight to relieve heavy CEO caseloads so they can properly supervise activities of field staff. Consider other resolution options.</p>		X						<p><b>F1: Disagree.</b> Department goal is to achieve voluntary compliance. Complaints have unique, fact finding circumstances that may drive longer response time. Moving to have Supervising Officers reduce work load and Senior Officers reduce caseloads to better assist line-level Officers. <b>R1: Agree.</b> 12-18 months is an appropriate target. Department working to reduce Supervising Officer work and Staff working with County Counsel to increase use of courts to resolve cases faster. Also considering the use of third party collection agency for collections.</p>

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<p><b>F2: Inability to Have Erroneous Fines Refunded.</b> No policy or procedure in place to return fines previously paid when property owner is exonerated of any violation of county ordinances.</p>		X			<p><b>R2: Amend Policy &amp; Procedure Manual.</b> Code Enforcement should amend its policies and procedures manual to provide for refunding fines and fees to property owners when errors are made/property owner is exonerated. When doubt exists, matter should be reviewed by County Hearing Officer, who should be given authority to order refunds.</p>	X							<p><b>F2: Partially Agree.</b> No policy in place; refunds are issued when appropriate. Standard practice to return fees when dismissed. Supervisors are increasing review before SOAC invoices are sent out to homeowner.</p> <p><b>R2: Partially Agree.</b> Reviewing Policies &amp; Procedures; working with County Counsel to update. Instituted procedure prior to SOAC hearing. Revising procedures to mandate review prior to SOAC invoices mailed to property owned. Errors corrected.</p>
<p><b>F3: Barriers to Citizen Complaints Regarding Code Enforcement Personnel.</b> Code Enforcement has no policy, procedure, complaint forms, complaint logs, or anything else to enable department to follow directives of Board Policy A-56 to adequately address citizen complaints and inquiries.</p>		X			<p><b>R3: Board Policy Compliance.</b> Code Enforcement take immediate steps to comply with all provisions of Board Policy A-56 and amend Policies and Procedures Manual appropriately. Create citizen complaint form available to the public at District Offices and on website.</p>	X							<p><b>F3: Partially Agree.</b> No policy or complaint log in place; practice is to refer complaints to immediate supervisor per Policy A-56.</p> <p><b>R3: Agree.</b> Department in process of reviewing Policies &amp; Procedures; will revise or develop new policies to keep a complaint log for unresolved complaints per Policy A-56.</p>

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<p><b>F4: Perception of Interference by BOS in Code Enforcement Cases.</b> Interference by Supervisors in cases adversely affects personnel throughout the Department. Difficult to determine when involvement for constituent representation becomes improper patronage. Regardless interference affects morale and alters chain of command.</p>			X		<p><b>R4: Improve Citizen Fairness.</b> To ensure fairness and improve employee morale, Supervisors and Department should be kept at arm's length in enforcement actions. Constituent complaints received by Supervisors should be directed to the Code Official or Supervisors should have Code Official contact and assist with issues.</p>	X							<p><b>F 4: Disagree.</b> Supervisor Staff member involvement is not inappropriate. Direction should come from Code Enforcement and County Counsel. <b>R4: Agree.</b> Supervisor Staff member involvement is not inappropriate. Direction on level of enforcement and progress pace should come from Code Enforcement and County Counsel.</p>
<p><b>F5: Unsupported Billing in Code Enforcement Cases.</b> Unsupported and inaccurate billing of property owners by Code Enforcement is common, causing either over or under billing of fines and labor charges assessed as part of cost recovery in Ordinance 725. Management not catching and correcting these errors, but is processing the billing regardless of errors.</p>		X			<p><b>R5: Field Report Review.</b> Code case accuracy and error resolution rests with CEO handling the case. All actions on field reports should be reviewed by the Supervising Code Enforcement Officer overseeing the CEO. Management should eliminate unsupported billing. Errors must be caught and corrected at the field level. Code Supervisors should review and approve all reports from CEOs before sent for billing.</p>	X							<p><b>F 5: Partially Agree.</b> Unsupported/ inaccurate billing is not common. Working to ensure case information recorded accurately and tracking both case status and time within one system. Reducing Supervisor cases to help line staff. <b>R5: Partially Agree.</b> Agree Supervisors at field office are responsible for reviewing files once resolved before sending to Administration for cost recovery. In process of reviewing Policy and Procedures for update or revision.</p>

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<b>F6: Disparate Treatment of Grand Jury Complaints.</b> Complaining employee in this matter was treated differently than all other county employee witnesses. Appearance that complaints to Grand Jury carry less importance or validity than other complaints. Complaint alleges management tried to dissuade complainant from giving testimony by ordering use of vacation time for appearance.			X		<b>R6: Prevention Disparate Treatment.</b> Appropriate steps should be taken to prevent disparate and unlawful treatment of county employees who file complaints with Civil Grand Jury. Ensure Department follows board policies C-35 and C-25 stating that retribution against whistleblowers will not be tolerated. Strengthen and expand policies to include rules relating to retaliation of Grand Jury complainants.	X							<b>F6: Disagree.</b> Department complies with all applicable policies, laws and regulations. Department is legally precluded from providing any further information. <b>R6: Partially Agree.</b> Policies C-25 & C-35 are important and all actions should be taken to ensure compliance with all applicable policies, laws and regulations. As such, no further action is warranted.
<b>RCCGJ2015-2016.05 Riverside County DPSS Children's Services Division - National Youth in Transition Database (Report issued: 6/21/20</b>													
<b>F1: Gift Card Logs.</b> Gift Card logs examined by Grand Jury were not in accordance with DPSS Policy 23-41. Many did not contain customer ID numbers, gift card numbers, case numbers, gift card amounts, date issued, date received, or signature of issuing authority.		X			<b>R1: Revise Distribution Policy.</b> Rewrite and enforce department policy for distribution of gift cards to eliminate risk of theft, fraudulent use or misuse. Include standardized template to track gift cards in compliance with DPSS Policy 23-41. Include monthly management oversight of distribution and document logs to ensure policies adhered to and information complete and	X	X						Gift cards log is being used in Tandem with NYTD Survey report and receipt which contained all necessary information. DPSS has added signature line to log to further compliance in addition to receipt. Process to be reviewed, rewritten and implemented by 10-31-2016.
<b>F2: Tracking Undeliverable Gift Cards.</b> 2015 Gift Card logs indicate some gift cards were "undeliverable" due to inability to locate recipient. Other indicate "pending delivery". No final disposition of card. Final disposition of several cards were unclear.			X		<b>R2: Revise Tracking Policy.</b> Revise DPSS policy 23-41 to include clear, concise process for tracking gift cards from receipt to final disposition. Revise policy to provide direction for tracking and disposition include those identified as undeliverable or pending delivery.		X						If unable to complete delivery log will be updated and card will be returned to pool for re-allocation. NYTD logs will be submitted for review on a monthly basis, DPSS will modify current policy to enhance safeguards by 10-31-2016.

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<b>F3: Gift Card Cost Effectiveness.</b> Process of purchasing gift cards for NYTD Program not cost effective. Cards purchased through third party broker which brings unnecessary sales tax, mailing, handling and processing fees incurred by DPSS.			X		<b>R3: Eliminate Third Party Brokers.</b> Establish or revise department policy to eliminate use of third party brokers to procure gift cards, incurring unnecessary taxes and shipping fees. Procure gift cards directly from vendors or retailers to minimize costs and manage quantities to prevent acquiring excess cards.							X	DPSS uses a competitive bidding process to select vendors. DPSS follows County Procurement procedure to select most cost effective vendor. All Fees were considered in selecting vendors. DPSS will continue to follow County Procurement policy.
<b>RCCGJ2015-2016.06 Riverside County Assessor/County Clerk-Recorder, City of Corona (Report Issued: 06/21/2016)</b>													
<b>F1-CCA Not a Cemetery District:</b> Per LAFCO, CCA not a cemetery district. Lost non-profit status with FTB in 2007. Three land parcels erroneously assigned as cemetery district. CCA owes back property taxes unless revives its non-profit status. Assessor has no policies in place to review tax exempt or non-profit organization's status.		X			<b>R1-County Assessor Establish Policy:</b> Assessor establish a policy and procedure to annually review organizations within County given property tax exemption of have State non-profit status. Assessor should establish a procedure for citizens to report complaint when they suspect an organization is no longer entitled to its tax exemption.			X					<b>County Assessor:</b> CCA was not granted a cemetery exemption, but there was an error when CCA identified as a non-taxable org. Policies and procedures are in place requiring annual review of cemetery exemption claim and a review of property transfers to a tax exempt organization. When filed, Assessor reviews the document to determine if owner subject to property taxation.
<b>F2-City of Corona Non-Profit Status Review.</b> CCA non-profit status not reviewed by the City of Corona for at least 10 years. City has lack of policies for issuing business licenses and reviewing status for non-profit businesses.			X		<b>R2-City of Corona Establish Policies:</b> City of Corona establish policies and procedures for the verification of non-profit status of organizations to avoid oversight.		X	X					<b>City of Corona:</b> Disagrees with findings, but stated that "Going forward, the City will require entities claiming non-profit status to complete and sign the Finance-Business License Non-Profit Self-Certification Form.



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RCCGJ2015-2016.07 Temecula Valley USD Board of Education (Report Issued: 5/25/2016)													
<p><b>F1:</b> Applicant is the daughter of Superintendent of TVUSD. Daughter charged with felony, pleaded guilty to misdemeanor prior to seeking employment with TVUSD. In this instance, no interview was conducted. According to the Superior Court of California...the applicant pled guilty to misdemeanor charges. The former Ass't Superintendent of Human Resources met with the Superintendent to discuss the applicant's background, and was told by the Superintendent, "She would not hurt the district."</p>			<b>X</b>		<p><b>R1:</b> That the TVUSD develop and follow a written policy to ensure all applicants are treated equally in the screening of their applications. Said policy is to include step by step procedures that are followed in all situations. That TVUSD develop a more comprehensive written policy on the employment of relatives. Immediate relatives of the Superintendent, Ass't Superintendents or Dept. Directors be thoroughly vetted in accordance with written policy prior to being approved to work to avoid the appearance of undue influence.</p>						<b>X</b>		
<p><b>F2:</b> Consent Calendars for the Board of Education (BOE) meetings in January and March 2013 contained listings of classified substitutes being offered employment. An applicant's name did not appear on the Consent Calendar for the BOE meeting in April 2013. When the applicant was promoted their name did appear on the Consent Calendar for the BOE meeting... [T]he Superintendent made it known to the BOE that the applicant was his daughter. The Superintendent stated he did not find it necessary to address this topic.</p>			<b>X</b>		<p><b>R2:</b> That TVUSD ensure all classified substitute applicants are listed on the Consent Calendar. Any relative of an existing employee be identified as an applicant, regardless of the supervisory or evaluation responsibility for the applied for position.</p>						<b>X</b>		

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<p>F3: Prior to the academic year beginning in August 2012, the Superintendent was approached by Riverside County Sheriff's Department (RCSD) to discuss the enrollment of undercover [RCSD] personnel into a [TVUSD] high school. The Superintendent agreed to conduct the operation without...seeking legal advice.</p>			X		<p>R3: That the Superintendent seeks legal advise, to include potential liabilities, on all future requests for operations from law enforcement agencies.</p>						X		
<p><b>RCCGJ2015-2016.08 City of Banning, Banning Chamber of Commerce (Report Issued: 4/25/2016)</b></p>													
<p>F1: In January 2006, the Banning Chamber of Commerce (Chamber) was given a 50 yr. lease by the Banning RDA for the property at 60 E. Ramsey. Rent was set at \$1.00 per year for 50 yrs. Lease required Chamber to name Banning as the payee on the insurance policy, and the Chamber establish a \$10,000 maint. fund. The City Council never required that either commence.</p>	X				<p>R1: Banning should cancel lease if Chamber does not comply with requirements. Banning discuss its lease proposals in the open in the Banning Cty Council. Banning not utilize handshakes or past practices; develop written policies and procedures to review contracts.</p>	X		X					<p>F 1: Banning qualified their response, but it was to a sufficient level to score as "Agree Fully".</p>
<p>F2: Utility bills incurred between 2006 and 2013 were not paid by the Chamber. After more than one year no agreement has been reached regarding the repayment and the debt remains.</p>	X				<p>R2: Banning reach an agreement with the Chamber for the payment of the past due utility bills in the amount of \$15,795.25 within 90 days.</p>	X	X						<p>R2: Banning said they were "implementing", but were in a correspondence exchange to reach a compromise on the payment amount.</p>

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<p><b>F3:</b> The sublease with the Southern California Gas Company that was transferred to the Chamber had 13 years remaining for a total of \$319,410. The Chamber made a proposal for SoCal Gas to pay \$212,616 to the Chamber.</p>	X				<p><b>R3:</b> If the lease between the Banning RDA and the Chamber is cancelled, Banning seek repayment from the Chamber of the remaining prorated amount of the sublease with SoCal Gas.</p>						X	X	<p><b>R3:</b> Banning responded that the recommendation "is not applicable as the City does not intend to cancel the Chamber's lease..."</p>
<p><b>F4:</b> The Executive Director of the Chamber has a judgment against him. To date, this judgment has not been paid and Banning has not collected.</p>					<p><b>R4:</b> That Banning take the necessary legal action against the Executive Director of the Chamber for the payment of the judgment against him within 90 days.</p>	X		X					<p><b>R4:</b> Banning "hired attorneys specializing in debt collection..." to implement the recommendation.</p>
					<p><b>R5:</b> Chamber Directors request the resignation of the Executive Director unless the amount due under the judgment against him is paid to Banning.</p>	X		X					<p><b>R5:</b> Banning said "Chamber's Executive Director has resigned."</p>

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RCCGJ2015-2016.09 Riverside County Registrar of Voters 11/3/2015 Election Observation (Report Issued: 4/27/2016)													
F1: Seven polling places had inaccurate addresses. Voting materials mailed to voters were not in agreement with the Polling Place Request Agreement (contract).		X			R1: Accurate address information, including building number as listed on the Availability Request Agreement, be relayed to the voters. The ROV must comply with California Election Code 12281 (a) and (b).		X						ROV will first verify addresses of each polling location.
F2: Training-Polling places are managed by precinct inspectors (captains) and assisted by election officers (poll workers) who are all volunteers. Poll workers receive classroom instruction, instructional CD's, and the Election officer Handbook. Training inconsistent among poll workers. Another area that lacked training was the requirement for captains to correctly and accurately document issues on the Election Officer's Comment sheet.		X			R2: ROV to assign poll workers of mixed experience to achieve a knowledgeable and organized operation. Specific training on the use of comment sheets to improve polling operations that are required to be accurate and detailed throughout the Election Day. ROV training program must comply with the State of California elections requirements.		X						More attention will be given to the Election Officer Comment Sheet during training. The ROV complies with the State of California elections training requirements. Poll workers are encouraged to contact the ROV to discuss questions, concerns or issues that arise.
F3: Three polling places were not arranged according to the Accessibility Kit photographs taken by the ROV survey or assessment teams.	X				R3: The owners of the properties that the ROV has selected as polling places adhere to the contract with the ROV, by providing access to the building that was agreed upon and permitting the poll workers to arrange the site the night before the election.	X							Setting up polling place the night before the election helps identify any issues prior to Election Day. If polling location is not available for set up the night before, poll workers are instructed to arrive extra early...on Election morning to ensure the the polling place is operational by 7:00 am.

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F4: The ROV Section No. C-23 requires that if a seal is broken on a ballot box, immediate measures must be taken.		X			R4: The ROV to add specific training on the use of comment sheets and how they are used to improve polling operations. The comment sheets are required to be accurate and detailed throughout the Election Day.		X						The ballot box cannot be opened without breaking both seals. It would be impossible to tamper with the paper ballots if one seal is still intact. In the future more attention will be given to the Election Officer Comment Sheet.
F5: The ROV to have specific postings on the use of the Accessible Voting Unit (AVU) and audio voting capabilities.		X			R5: The positioning of the AVU is to be separate and specific from other postings. The ROV provide quality control training so the site is arranged properly. The ROV must demonstrate how the equipment is arranged during training as required by California Polling Place Accessibility Guidelines.		X						In the future more emphasis will be placed on the audio voting capabilities. Since the June 2016 Election, the ROV has implemented an Accessibility officer at each polling place to ensure that each site is arranged properly and in accordance with the Accessibility Kit.

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RCCGJ2016-2017.01 Riverside County Economic Development Agency: Parking Services Division (Report Issued: 03/07/2017)													
<b>F1: 5 Year Plan</b> "The Division does not have a 5 year plan"	X				<b>R1: 5 Year Plan</b> "EDA [with] Division, create a 5 year plan...by September 30, 2017."	X				X			<i>[In their response, EDA addressed only the report's recommendations, but their agreement with all 5 findings is strongly suggested.]</i> R1: EDA agreed to implement a 5-year plan if and when more funding is secured.
<b>F2: Maintenance</b> "malfunctioning parking structure equipment", "equipment is obsolete", "summary of repair costs [rising yearly]", "preventative maintenance agreement [has expired, and]... was not renewed."	X				<b>R2: Maintenance</b> "EDA... perform a cost analysis on... repair...versus... replacement...of... systems and equipment."	X		X	X				R2: EDA said most of their equipment was "rendered obsolete" when a major materials provider ceased operation, and they are searching for a new solution.
<b>F3: Staffing</b> "Division was understaffed", "[L]ack of enforcement...results in loss of revenue"	X				<b>R3: Staffing</b> "Vacant positions to be filled"	X				X			R3: EDA said "funding is insufficient" and hopes approval of a modified fee schedule will permit vacancy fills.
<b>F4: Surface Parking Lots</b> "deteriorating asphalt with cracks and potholes." [Photo exhibits included]	X				<b>R4: Surface Parking Lots</b> "each... parking lot should be examined regularly, and...repaired as required."	X				X			R4: EDA said "insufficient funding" to implement
<b>F5: Americans with Disabilities Act</b> "Riverside Centre County parking structure [has] 408 parking spaces with six...for handicapped parking. [ADA requires at least] nine"	X				<b>R5: Americans with Disabilities Act</b> "bring the Riverside Centre parking structure into ADA compliance."	X	X						R5: "EDA has reviewed the structure with an ADA consultant and will add additional accessible parking spaces."

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RCCGJ2017-2018.01 Riverside County Sheriff's Corrections Division: Inmate Welfare Fund (Report Issued: 04/04/2018)													
F1: The Inmate Welfare Fund (IWF) Operates as a Closed System			X		R1: The Inmate Welfare Fund (IWF) Operates as a Closed System						X	X	Not warranted or is not reasonable
F2: 15-Day Rule is not a Positive Internal Control			X		R2: 15-Day Rule is not a Positive Internal Control						X	X	Not warranted or is not reasonable
F3: The Jail Commander can Override the IWFC Decision			X		R3: The Jail Commander can Override the IWFC Decision						X	X	Not warranted or is not reasonable
F4: Current civilian member of the IWFC Committee lacks independence			X		R4: Current civilian member of the IWFC Committee lacks independence						X	X	Not warranted or is not reasonable
F5: Fees charged to family and friends			X		R5: Fees charged to family and friends						X	X	Not warranted or is not reasonable
F6: Return of money to inmates			X		R6: Return of money to inmates						X	X	Not warranted or is not reasonable
F7: Vending machine snacks for staff			X		R7: Vending machine snacks for staff	X	X						Not yet implemented but will be in future
F8: Weighting of bid selection for Commissary contractor			X		R8: Weighting of bid selection for Commissary contractor						X	X	Not warranted or is not reasonable
F9: Indigent kits paid for by the vendor			X		R9: Indigent kits paid for by the vendor						X	X	Not warranted or is not reasonable
F10: Inadequate Audits (RCSD) "[A]udits are only distributed within the IWFC and thereby lack independent scrutiny or oversight" and "do not address internal controls."			X		R10(a): Inadequate Audits (RCSD) "[I]ndependent audits should be conducted to include a comprehensive in-depth review of the IWF"						X	X	R10(a): RCSD will not implement; not warranted/not reasonable

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F10: <i>[continued]</i>					<b>R10(b): Inadequate Audits (RC SD)</b> "[The Auditor-Controller's Office... conduct its own comprehensive annual audit of the IWF..."	X	X		X				R10(b): RCSD responded that the recommendation "requires further analysis"
F10: <i>[continued]</i>				X	<b>R10(b): Inadequate Audits (A-CO)</b> "[The Auditor-Controller's Office... conduct its own comprehensive annual audit of the IWF..."	X	X						R10(b): The Auditor-Controller's Office responded (separately) that it will conduct audits of the IWF through its regular <i>biennial</i> audits of RCSD.
F11: Impact on Citizens and Businesses			X		<b>R11: Impact on Citizens and Businesses</b>						X	X	Not warranted or is not reasonable
F12: Failure to Adhere to IWF & Committee Bylaws & Policies			X		<b>R12: Failure to Adhere to IWF &amp; Committee Bylaws and Policies</b>						X	X	Not warranted or is not reasonable
F13: Contractor Employee Background Checks and Security (a, b, and c)			X		<b>R13: Contractor Employee Background Checks and Security</b>						X	X	R13(a, b, c): Not warranted or is not reasonable
<b>F14: Reserve Funds Policy (a and b)</b>			X		<b>R14: Reserve Funds Policy (a and b)</b>						X	X	R14(a, b): Not warranted or is not reasonable
F15: <i>See comment in the Notes column.</i>					<b>R15: IWF Policy and Bylaws</b> "should have consistent language... modify Policy 501.13 ...accounting firm rotation every three years"	X	X						<i>[This report was published without a "Finding #15", but it does include a Recommendation #15]</i> R15: Implementation is expected to occur following submission to Corrections Standards Committee for approval (meeting scheduled for Aug 2018)



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RCCGJ2017-2018.02 Coachella Valley Cemetery (Report Issued: 04/23/2018)													
<b>F1: Board Functions</b> "two of the three Board Members... purposely excluded the third Board member from... meetings"	X				<b>R1: Board Functions</b> "Mediation...between Board members and the General Manager is needed. If...fail, replacement...and/or dissolution"	X		X					[CVPCD's response was prepared by Best Best & Krieger LLP] F1: While essentially agreeing with the finding, CVPCD took a minor exception. R1: CVPCD responded that it had hired a mediator.
<b>F2: Leadership and Training</b> "The Board suffers from a lack of leadership."	X				<b>R2: Leadership and Training</b> "Board members should... complete training. Certificates... maintained at the CVPCD office"	X		X					R2: CVPCD responded that one Board member had received training (Feb. 2018) and that all future Board members would receive training.
<b>F3: General Manager</b> "The General Manager, an employee, is setting the policies and directing the decisions"	X				<b>R3: General Manager</b> "CVPCD Board should...supervise the Manager and...Manager should supervise... employees"	X	X						R3: While agreeing with the recommendation, CVPCD merely repeats part of its response to R2 (perhaps in error), leaving unclear whether it intended to implement R3.
<b>F4: Transparency</b> "CVPCD has no website"	X				<b>R4: Transparency</b> "Create...website which communicates CVPCD meetings and agendas [as recommended by] the California Special District Assoc."	X	X		X				R4: CVPCD responded it was "currently researching the cost and design options" of a website.
<b>F5: The Brown Act</b> "[V]iolations of the...Brown Act committed by the CVPCD"	X				<b>R5: The Brown Act</b> "Post all public meeting notices", "Notify all Board members", "encourage public participation"	X	X						R5: While agreeing with R5, CVPCD did not expressly pledge to implement the recommendation.

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<b>F6: Communications</b> "Board... letter... to the District Supervisor... was never sent or delivered."			X		<b>R6: Communications</b> "Establish a line of communication with Board of Supervisors"	X		X					F6: CVPCD countered that it had been attempting to resolve communications problems during the time mentioned in the report, implying that-- R6: --the recommendation had been implemented.
<b>F7: District Residences</b> "The General Manager and the Head Mechanic are... living... on the cemetery property"		X			<b>R7: District Residences</b> "Require [a] use or rental agreement to be signed by the employees"	X	X						F7: CVPCD argued that a lease was not required, yet-- R7: --CVPCD <i>agreed</i> with the recommendation that an employee lease or agreement be signed.
<b>F8: Board Expansion</b> "CVPCD... with [only] a three-member Board... lends itself to... manipulation"	X				<b>R8: Board Expansion</b> "Expand to... five or seven member Board"	X	X						R8: On 6/12/2018, CVPCD adopted Res.91, asking BOS to increase their board to 5 members.
<b>RCCGJ2017-2018.03 City of Banning (Report Issued: 04/30/2018)</b>													
F1: Undocumented Handshake agreements with other County agencies	X				R1: City immediately prohibit undocumented/informal "handshake" agreements	X		X					R1: Former practice stopped; new policy B-32 submitted to City Council for approval.
F2: Cumbersome and Unsafe Procedures for Processing Fee Payments	X				R2: City Manager review all contracts/agreements; City Atty. evaluate, & City Council approve.	X		X					R2: City agrees and states recommendation is currently in practice
F3: No policy addressing the of public resources and/or equipment to provide services to private parties	X				R3: City establish comprehensive policy to address the use of public resources, incl. labor, equipment.	X		X					R3: Implemented by City adoption of staff-developed policy B-30

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F4: City Policies and Procedures outdated or 40 years old.	X				R4: City establish a policy to review/update all Policies and Procedures regularly; post on City website.	X	X						R4: Implemented by City adoption of staff-developed policy A-35 <i>(Proof of implementation will play out over 2-5 years)</i>
F5: High turnover of City Manager position causing instable relationships with City Council	X				R5: City carefully review/revise hiring and recruitment processes; Council members comply with City Ordinance 2.08.110	X	X						R5: City working with HR to recruit a permanent City Manager
F6: Brown Act available in a timely matter to newly elected Council members			X		R6: City establish a policy for training newly elected Council members (q.v. AB1234), especially Brown Act obligations.	X	X						R6: Training for council after 2016 election was postponed; City will do better after next election <i>(Presumably 2018?)</i>
F7: Sales Tax sharing agreements between the City and business establishments	X				R7: City conduct a biennial review of the financial burden any tax-sharing agreements more than 5 years old.	X	X						R7: City will post report of tax-sharing agreements (as per AB562) by 10-1-2018.

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RCCGJ2017-2018.04 City of Norco SilverLakes Equestrian and Sports Complex (Report Issued: 05/16/2018)													
F1: Norco was aware of a covenant restriction on the land they wanted a commercial sports park built on, when a Federal Court denied their motion in 2004.			X		R1: DA's Office "investigate [past/present] Norco City officials for (a) accepting a bid... contrary to... a Federal Court order"; and (b) "misleading...the Riverside County Superior Court" about the park's intended use.								R1: <i>[It is irregular for the RCCGJ to recommend the DA investigate a city in a published report. The DA's response, if any, is not available at the Grand Jury report archive.]</i> Norco was not required to respond to R1, but stated their actions were "consistent with the Deed Restriction."
F2: "The SilverLakes Equestrian and Sports Complex is not a public park...[C]oncept plans were substantially different from what was actually constructed."			X		R2a: "Norco and/or the Developer adds... actual recreational assets and amenities"						X	X	R2a: "The Grand Jury... simply have a different view of a regional park and its appropriate use. Essentially, this is not a legal disagreement, but rather a political one."
F2: <i>[continued]</i>					R2b: "Desist in charging entry fees to Norco residents"						X	X	R2b: <i>[Same response was given for both R2a and R2b.]</i>
F3: "\$1.8 million had been provided to the Developer for water and sewer improvements...no loan documentation...[M]oney for the loan was drawn from an existing \$39 million Enterprise Revenue Refunding Bond."			X		R3: "Norco publicly disclose a full financial accounting history of monies truly expended for this project."	X		X					R3: Norco's wide-ranging response stated: "In the continued interest in transparency, the accounting is always available for review."

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RCCGJ2017-2018.05 Riverside County Sheriff's Corrections Division Corrections Centers Inmate Services Issues Report Issued (06/05/20													
F1: Responses to Grievances			X		R1: All grievance responses should be written in a professional manner and reviewed by a supervisor. Policies and procedures should be modified to reflect this process: All staff should receive appropriate annual training on properly and professionally responding to a grievance.								X The RCSD disagrees and operates according to a structured chain of command management system. The inmate is required to sign the grievance form indicating whether he/she agrees with the findings or want to pursue the issue further.
F2: Wristband Enforcement		X			R2: A more effective, easily identifiable security risk color-coded and tamper-proof wristband that can identify level of security risk that would enhance safety and security.				X				RCSD currently uses four different colored wristbands that relate to each of the classification designations. The RCSD agrees that wearing wristbands is mandatory and non-compliance violates the safety and security protocols for the inmate and the institution.
F3: Clothing and Laundry Exchange			X		R3: Inmate should exchange towels and jumpsuits at least twice per week.							X	

RCCGJ 2017-2018 Reports: Findings	AGREE	DISAGREE PARTIALLY	DISAGREE WHOLLY	DID NOT RESPOND	RCCGJ 2017-2018 Reports: Recommendations	AGREE	WILL IMPLEMENT	IMPLEMENTED	FURTHER STUDY NEEDED	FUNDING NEEDED	DO NOT AGREE	WILL NOT IMPLEMENT	Notes on Responses
F4: Video Monitoring and Backup Storage	X				R4: The RCSD should provide preservation of audio/video recordings for a minimum of one year in accordance with California Government Code S26202.6. Checks of full functionality should be completed at least once per shift in areas such as exercise yards, Ad-Seg and dayrooms.		X						Aging CCTV and NVR systems required upgrades and repairs at all five correctional facilities. In May 2018 CML was awarded the system upgrade project and funds were approved by the BOS on June 19, 2018. Implementation is set to beginning fiscal year 2018/2019, completion 2019/2020.
F5: Proactive Modification Procedures			X		R5: The RCSD should take a proactive approach in seeking information from the State Dept. of Corrections, who have solved many of these issues previously. It may also identify innovative ways to better meet and accommodate the increasing issues, demands and challenges placed on them under AB 109.						X		RCSD has demonstrated its commitment to change in the face of AB 109 realignment. Inmate training and education programs were developed and are continually being adjusted.

RCCGJ 2017-2018 Reports: Findings	AGREE	DISAGREE PARTIALLY	DISAGREE WHOLLY	DID NOT RESPOND	RCCGJ 2017-2018 Reports: Recommendations	AGREE	WILL IMPLEMENT	IMPLEMENTED	FURTHER STUDY NEEDED	FUNDING NEEDED	DO NOT AGREE	WILL NOT IMPLEMENT	Notes on Responses
<b>RCCGJ2017-2018.06 Riverside County Department of Veteran Services - Access ibility</b> (Report Issued: 06/05/2018)													
F1: Ramp leading to Riverside DVS office is not in compliance with ADA	X				R1: "BOS [should install] handrails... conform to ADA standards"	X		X					R1: BOS responded hand rails were installed in ADA compliance on 7/20/2018
F2: DVS is understaffed	X				R2: "BOS...increase...DVS budget for hiring additional staff"	X		X					R2: BOS responded implementation had begun May 2018 (before report was issued)
F3: DVS offices are closed to public on Fridays			X		R3: "DVS...chang[e] client walk-in hours to M-F 10am-4pm. [Minimize] delayed service to veterans."						X	X	R3: BOS responded recommendation had been studied previously and found inefficient, but possible expanded hours in Aug. 2019
<b>RCCGJ2017-2018.07 Riverside County CSA 126 Highgrove Communications Shortcomings</b> (Report Issued: 06/13/2018)													
F1: CSA 126 "has not effectively communicated changes and agreements."			X		R1: "CSA 126... provide a one-time public notice clarifying exactly how the CSA 126 funds are distributed. [Biennially] make a summary report available online"	X		X					R1: Recommendation is currently implemented.
F2: "[T]he park, park maintenance, lighting and median landscaping are in excellent condition."	X				R2: "CSA 126...should continue to... employ the best qualified contractors to maintain services."	X		X					R2: Recommendation is currently implemented.

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<b>RCCGJ2017-2018.08 Riverside University Health System Behavioral Health Needs</b> (Report Issued:06/13/2018)													
<b>F1: Lack of acute care mental health beds</b> "At the recommended rate of one bed per 2,000 people, Riverside County should have available 1,211 acute care mental health beds...[It] has a total of 365 such beds."				X	R1: "BOS in conjunction with Riverside County Behavioral Health, work with appropriate sources to obtain adequate and continuous funding"								<i>[The RCCGJ has no record that the BOS or RUHS-Behavioral Health ever responded to this report.]</i>
<b>F2: Insufficient staff</b> "[C]urrently 60 of the 140 [staff psychiatrist] positions remain unfilled."				X	R2: "Riverside County seek ways to ensure competitive salaries and benefits exist for filling its vacant psychiatrist positions."								
<b>RCCGJ2017-2018.09 Riverside County Sheriff's Corrections Division Coroner Office Independent Autopsy Reviews</b> (Report Issued: 06/14/2018)													
<b>F1: Autopsy Agreement</b> California law allows the Coroner to permit adjacent counties to perform autopsies in cases of in-custody death, but there has been no new agreement in 13 years.		X			R1: "The RCSD Coroner... negotiate an agreement [regarding reciprocal in-custody death autopsies] to ensure... Coroner's reviews are fair, unbiased"				X				R1: RCSD states: "The recommendation requires further analysis" and "It is anticipated that the analysis would be completed by December 2018."



RCCGJ 2017-2018 Reports: Findings	AGREE	DISAGREE PARTIALLY	DISAGREE WHOLLY	DID NOT RESPOND	RCCGJ 2017-2018 Reports: Recommendations	AGREE	WILL IMPLEMENT	IMPLEMENTED	FURTHER STUDY NEEDED	FUNDING NEEDED	DO NOT AGREE	WILL NOT IMPLEMENT	Notes on Responses
<b>RCGJ2017-2018.10 CAL FIRE/Riverside County Fire Department Palo Verde Valley Fire Protection Issues (Report Issued: 06/14/2018)</b>													
F1: Riverside County Fire Station #43 (Blythe) is unable to sufficiently support the vehicles and equipment assigned there.	X				R1: The Board of Supervisors...[and] RCFD, should...relocate Station #43, or close it.	X	X						[The BOS response is scored here.] R1: Cal Fire/RVCFD will work with the Board [FY2019-2020 budget] and make a recommendation.
[F2 is directed to the City of Blythe; no response required from BOS or Cal Fire/RCFD] F2: The city of Blythe Fire Dept. cannot provide Advance Life Support (ALS) measures, if needed, and has old equipment.					[R2 is directed to the City of Blythe; no response required from BOS or Cal Fire/RCFD] R2: The city of Blythe review the quality of service which they can provide with a volunteer service...if the County were to deactivate... Station #43.								BOS stated for F2 & R2: "N/A [Concerns Blythe F.D.]"
F3: RCFD Station #43... [in] Blythe... is staffed with... firefighting professionals, including... paramedics... [but] does not respond to emergency calls within the city limits.				X	R3: The city of Blythe form a partnership with the County of Riverside to develop a comprehensive fire and medical assistance protection plan.	X	X				X	X	R3: "Cal Fire/RVCFD will work with the Blythe F.D. to identify mutually beneficial solutions..."

RCCGJ 2017-2018 Reports: Findings	AGREE	DISAGREE PARTIALLY	DISAGREE WHOLLY	DID NOT RESPOND	RCCGJ 2017-2018 Reports: Recommendations	AGREE	WILL IMPLEMENT	IMPLEMENTED	FURTHER STUDY NEEDED	FUNDING NEEDED	DO NOT AGREE	WILL NOT IMPLEMENT	Notes on Responses
<b>RCCGJ2017-2018.11 Riverside County Fleet Services: Lack of Centralization of Fleet Inventory and Vehicle Maintenance</b> (Report Issued: 06/2018)													
F1: "Fleet Services is not serving as the single control point for... all [County-owned] vehicles... Fleet Services was unable to provide a complete inventory of County-owned vehicles"	X				R1: "Fleet Services should establish an effective Countywide fleet management program [in] compliance with BOS Policy D-2." and "A centralized inventory system will enable the County to effectively track vehicle management..."	X		X					R1. Fleet agreed with the recommendation and stated it had been implemented: Adopting policies 202 and 203 concerning vehicle utilization and maintenance. BOS approved (July 2018) a 3-year contract extension of the current system.
F2: "There are significant discrepancies between the count of vehicles recorded in Fleet Services inventory [April 2018] and the KPMG report [updated Jan 2018]."		X			R2: "Fleet Services should evaluate the... inventory control system... count of all County-owned vehicles" "The BOS should discontinue the practice of contracting consulting firms and expending public funds for services that can be obtained internally."	X		X					R2: Fleet agreed with the recommendation and stated it had been "implemented where appropriate." It did not respond to the second part of R2 regarding the usefulness of external consulting firms.
F3: "Several [County] departments... provide their own... service and maintenance of light-duty vehicles... [N]ot in compliance with BOS Policy D-2: ...Fleet Services provides all service..."	X				R3: "Review and revise Policy D-2 as it relates to the centralization of Fleet Services maintenance."	X	X						R3: Fleet agreed with the recommendation and will implement.

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F4: BOS Policy D-2 mandates: "A. Monthly Vehicle Utilization Report(s), B. Quarterly Vehicle Retirement Report(s), and C. Annual Fuel Efficiency Standards Report(s)." There was no record of [A. or C.] reports ever [submitted by Fleet Services to BOS. Only one] recent [B.] Vehicle Retirement Report."		X			R4: BOS, County EO hold Fleet Services accountable to Policy D-2.	X		X					R4. Fleet agreed with the recommendation and stated it had been implemented.
F5: "The Blythe... maintenance facility...is staffed with <i>only one person</i> – a mechanic... an unnecessary safety risk and increases financial liability to the County."		X			R5: "No mechanic should work in a Fleet Services garage without at least one other person nearby...or adopt an electronic safety monitoring and reporting system."	X	X		X				R4. Fleet partially agreed with the recommendation and stated it will implement a monitoring system after further analysis, purchase to be completed within 90 days.

RCCGJ 2017-2018 Reports: Findings	AGREE	DISAGREE PARTIALLY	DISAGREE WHOLLY	DID NOT RESPOND	RCCGJ 2017-2018 Reports: Recommendations	AGREE	WILL IMPLEMENT	IMPLEMENTED	FURTHER STUDY NEEDED	FUNDING NEEDED	DO NOT AGREE	WILL NOT IMPLEMENT	Notes on Responses
RCCGJ2017-2018.12 Riverside County Sheriff's Dept. Corrections Division: Booking-Process, Clinical Assessments and Medical Care O													
<b>F1: Initial Medical History/Suicide Assessment form</b> "lacks pertinent medical questions for clinical staff to determine medical concerns of the inmate..."			<b>X</b>		<b>R1(a - e): Initial Medical History/Suicide Assessment form</b> 1a: "form should contain additional medical/[psychiatric] questions" 1b: "form should be renamed" 1c: "A statement should be included informing the inmate...they have [right to refuse treatment, but] lifesaving measures will be taken." 1d: "[A statement should be] included which informs the inmate/detainee that [refusal of clinical treatment] will also require their signature each time" 1e: "There should be a signature and printed name line of staff... place for their ID number and rank/title to... identify who witnessed the signing..."						<b>X</b>	<b>X</b>	<i>[BOS, RCSD, and RC Correctional Health Care Administration were listed as Respondents in the original report. As of June 2020, only the RCSD response is available to be reported here.]</i> RCSD stated it would not implement R1(a - e) because "it is not warranted or is not reasonable."

RCCGJ 2017-2018 Reports: Findings	AGREE	DISAGREE PARTIALLY	DISAGREE WHOLLY	DID NOT RESPOND	RCCGJ 2017-2018 Reports: Recommendations	AGREE	WILL IMPLEMENT	IMPLEMENTED	FURTHER STUDY NEEDED	FUNDING NEEDED	DO NOT AGREE	WILL NOT IMPLEMENT	Notes on Responses
<b>F2: Supplemental Intake Questionnaire</b> "There is no provision for a witness signature and printed name if the inmate refuses to sign the form."			X		<b>R2(a - c): Supplemental Intake Questionnaire</b> 2a: The form should... [inform] the inmate that the Sheriff will... preserve the safety and security of the facility. It should... include a place for the inmate/detainee to... sign their [acknowledgment]." 2b: "The form should... include a provision for the witness to print and sign their name... if inmate/detainee refused to sign." 2c: "The inmate/detainee's printed name should be placed on the form, regardless..."						X	X	RCSD stated it would not implement R2(a - c) because "it is not warranted or is not reasonable."
<b>F3: DNA Tracking Worksheet (CPC §296.1(a)(2) &amp; (3))</b> "Several... worksheets... were reviewed, but the form was left blank... except for... name and booking number"			X		<b>R3: DNA Tracking Worksheet</b> "The DNA Tracking Worksheet should be completed as required [or annotated] Not Applicable (N/A)"		X	X					RCSD stated R3 requires further analysis and pledged that their "Corrections Quality Assurance Team (QAT)" would determine if new and/or updated policies are implemented by December 2018.

RCCGJ 2017-2018 Reports: Findings	AGREE	DISAGREE PARTIALLY	DISAGREE WHOLLY	DID NOT RESPOND	RCCGJ 2017-2018 Reports: Recommendations	AGREE	WILL IMPLEMENT	IMPLEMENTED	FURTHER STUDY NEEDED	FUNDING NEEDED	DO NOT AGREE	WILL NOT IMPLEMENT	Notes on Responses
<b>F4: Medical Attention/Observation</b> "There is no...provision...requiring medical or psychiatric...staff to conduct routine rounds in holding/sobering cells"				X	<b>R4(a - c): Medical Attention/Observation</b> 4a: "Inmate/detainees [in a sobering/ safety cell] should receive periodic observation by custody/medical staff." 4b: "Video cameras should be installed..." 4c: "Funding...provided to purchase..."						X	X	RCSD stated that a response to F 4 would come from RC Correctional Health Services (unavailable). RCSD stated it would not implement R4(a - c) because "it is not warranted or is not reasonable."
<b>F5: Critical Incident Logs</b> "The form is not descriptive enough to give a true [description of] the actual critical incident"			X		<b>R5: Critical Incident Logs</b> "The name of the incident should clearly define, and fully describe, specifically what the incident or situation was..."						X	X	RCSD stated it would not implement R5 because "it is not warranted or is not reasonable."
<b>F6: Outside Hospitals "OK to Book"/Exclusion of Normal Medical Screenings</b>				X	<b>R6(a,b): Outside Hospitals "OK to Book"</b> 6a: "All detention facilities conduct a full medical and mental health screening" 6b: "The booking form should note that a full medical and mental health screening was conducted"						X	X	RCSD stated that a response to F 6 and to R6(a) would come from RC Correctional Health Services (unavailable). RCSD stated it would not implement R4(b) because "it is not warranted or is not reasonable."
<b>F7: Sobering Cell Logs</b> "...were not properly completed"	X				<b>R7: Sobering Cell Logs</b> "...should be written legibly and clearly"	X	X						RCSD stated that R7 had been implemented following a recent audit by their QAT had taken "corrective action".

<b>RCCGJ 2017-2018 Reports: Findings</b>	<b>AGREE</b>	<b>DISAGREE PARTIALLY</b>	<b>DISAGREE WHOLLY</b>	<b>DID NOT RESPOND</b>	<b>RCCGJ 2017-2018 Reports: Recommendations</b>	<b>AGREE</b>	<b>WILL IMPLEMENT</b>	<b>IMPLEMENTED</b>	<b>FURTHER STUDY NEEDED</b>	<b>FUNDING NEEDED</b>	<b>DO NOT AGREE</b>	<b>WILL NOT IMPLEMENT</b>	<b>Notes on Responses</b>
<b>F8: Physician or Other Clinical Staff on Call</b> "no process to identify...the physician on call for each shift"				<b>X</b>	<b>R8: Physician or Other Clinical Staff on Call</b> "There should be an easily accessible historical database in all duty stations to identify all clinical staff on duty"								RCSD stated that a response to F8 and to R8 would come from RC Correctional Health Services (unavailable).
<b>F9: Critical Incident Reports Completed by Custody and Clinical Staff</b> "no way to identify the person actually writing...the report"			<b>X</b>		<b>R9: Critical Incident Reports Completed by Custody and Clinical Staff</b> "All reports should have a signature line, printed name line, staff ID number line and rank line to properly identify and authenticate who authored the report."						<b>X</b>	<b>X</b>	RCSD stated it would not implement R9 because "it is not warranted or is not reasonable."
<b>F10: Reports Not Properly Screened for Content Continuity</b>	<b>X</b>				<b>R10: Reports Not Properly Screened for Content Continuity</b> "All reports should be reviewed by a supervisor for accuracy and completeness."						<b>X</b>	<b>X</b>	RCSD stated it would not implement R10 because "it is not warranted or is not reasonable."
<b>F11: Automated External Defibrillators (AED)</b> [In a nursing report describing an AED which did not deliver a shock], "no documentation clarifying whether the AED malfunctioned"				<b>X</b>	<b>R11: Automated External Defibrillators (AED)</b> "All reports regarding the use of an AED should clearly and accurately state the reason why an AED did not deliver a shock."								RCSD stated that a response to F11 and R11 would come from RC Correctional Health Services (unavailable).

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RCCGJ2017-2018.13 Human Resources Department Grand Jury Secrecy (Report Issued: 06/21/2018)													
F1: Violation of Grand Jury Secrecy			X		R1: "HR shall comply with PC §924 et seq. , in all dealings with the Grand Jury."						X	X	The recommendation will not be implemented because it is not warranted.
F2: Hiring a Private Investigator		X			R2: "Hiring an outside investigator... shall include proper hiring documents."	X		X					The recommendation has been implemented.
F3: Comprehensive Investigation			X		R3: "All future investigations should be conducted by HR in a fair, unbiased, neutral manner, without...prejudice."						X	X	The recommendation will not be implemented because it is not warranted.
F4: Failure to Properly Protect Employee Rights Under Investigation			X		R4: "An employee should never be forced to seek advice from the investigator."						X	X	The recommendation will not be implemented because it is not warranted.



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F5: HR Policy Requires Progressive Discipline			X		R5: "HR shall comply with its policy... by using and documenting offenses alleged against an employee, by the employee's supervisor."						X	X	The recommendation will not be implemented because it is not warranted.
F6: No Provision to Inform Employee They Are Under Investigation			X		R6: "[E]mployees... being considered for termination should be given notice when an investigation begins."						X	X	The recommendation will not be implemented because it is not warranted.
F7: Breach of Confidentiality of Grand Jury Information		X			R7: "Confidential information pertaining to Grand Jurors <b>shall not be disclosed.</b> "						X	X	The recommendation will not be implemented because it is not warranted.
F8: Grand Jury Subpoenas			X		R8: "Pursuant to CGC §27642 and CPC §925, the BOS create... a policy instructing County Counsel to fully cooperate with the Grand Jury"						X	X	The recommendation will not be implemented because it is not warranted.

RCCGJ 2017-2018 Reports: Findings	AGREE	DISAGREE PARTIALLY	DISAGREE WHOLLY	DID NOT RESPOND	RCCGJ 2017-2018 Reports: Recommendations	AGREE	WILL IMPLEMENT	IMPLEMENTED	FURTHER STUDY NEEDED	FUNDING NEEDED	DO NOT AGREE	WILL NOT IMPLEMENT	Notes on Responses
<b>RCCGJ2017-2018.14 Palo Verde Health Care District: Lack of Medical Services (Report Issued: 06/25/2018)</b>													
F1: "[For Blythe area residents, tourists] PVH (Palo Verde Hospital) is the only hospital within... 100 miles. [E]mergency ambulance services and helicopters ... often transfer those in need of emergency care ...rather than to nearby PVH."	X				R1: "PVH... shall be utilized to the extend possible in the stabilization of patients prior to transferring..."						X	X	[PVH was the sole Respondent.] R1: "How and where patients are dispatched from the field is not within the purview of this facility. ...This recommendation should be referred to EMS for in-depth evaluation."
F2: "PVH has historically experienced extreme staffing...physician...mental health... shortages, [causing] financial hardships resulting in unrealistic [hospital] progress performance and stabilization."	X				R2: "PVH shall have trauma, surgery and emergency service teams available for 24-hour coverage. BOS and RUHS assist in the establishment of these services."						X	X	R2: "[N]ot a viable option for the facility. Several trauma teams would need to be immediately available... [and] ...would take millions of dollars and several years..."
F3: "PVH District has many operational problems... [including the lack of:] a) sufficient... medical staff, b) provisions for mammogram testing, c) intensive and constant care units."	X				R3: "BOS, PVH, & Palo Verde Healthcare District shall work ...to [improve] operations and ...re-establish its ...partnership with RUHS"	X	X		X				"Since 2016, [PVH] has worked with 4 <sup>th</sup> District County Supervisor [and] collaborated with CEO of RUHS to explore opportunities and programs."

RCCGJ 2018-2019 Reports: Findings	AGREE	DISAGREE PARTIALLY	DISAGREE WHOLLY	DID NOT RESPOND	RCCGJ 2018-2019 Reports: Recommendations	AGREE	WILL IMPLEMENT	IMPLEMENTED	FURTHER STUDY NEEDED	FUNDING NEEDED	DO NOT AGREE	WILL NOT IMPLEMENT	Notes on Responses
RCCGJ2018-2019.01 City of Banning Council and City Manager Relationship (Report Issued: 06/18/2019)													
<b>F1: City Council Member Circumvents City Manager Relationship</b> "...a Council Member directed... police...to open a criminal investigation...of a private citizen."	X				R1: City Council Members must follow Article 2.08.110 of the Banning Municipal Code. Legal expert (City Attorney or designated legal) should instruct City Council Members of their duties and responsibilities.	X	X						City Council agreed with R1 and promised to implement with City Attorney-led workshops for councilmembers, but gave no timeframe for completion.
<b>F2: Council Member's Independent Actions</b> "...Council Member... created a destructive culture within the city government."	X				R2: The Banning City Manager must follow Article 2.08.110 of the Banning Municipal Code (requiring department heads to notify him/her of any unauthorized contact by a City Council member).	X	X						City Council agreed with R2, but made no further comment, leaving only the weakest implication that they would follow through with implementation.
<b>F3: Low Employee Retention</b> "...hostile work environment has resulted in litigation settlements [of] nearly \$2,000,000."	X				R3: "... Council Members must... eliminate... bullying... and implement...disciplinary actions against any city council member or department head who violates. The City Council should publicly censure any of its members who violate standards of civil/ethical conduct.	X	X						R3: City Council agreed that bullying behavior by a Councilmember deserved disciplinary action, and promised to consider 2 motions of censure at their September 2019 meeting.

RCCGJ 2018-2019 Reports: Findings	AGREE	DISAGREE PARTIALLY	DISAGREE WHOLLY	DID NOT RESPOND	RCCGJ 2018-2019 Reports: Recommendations	AGREE	WILL IMPLEMENT	IMPLEMENTED	FURTHER STUDY NEEDED	FUNDING NEEDED	DO NOT AGREE	WILL NOT IMPLEMENT	Notes on Responses
RCCGJ2018-2019.02 Community Facilities District Bond Funding in Riverside County Perpetual Debt Under CFD... Taxes (Report Issued:													
F1: Disclosures		X			R1: Prospective buyers should be advised about CFD bonds in layman's terms. Local taxing authorities should assure that disclosure language is understandable and candid	X		X					[Response used for scoring was by the County E. O. for the BOS] Recommendation already implemented prior to the report's issuance
F2: A False Economic Cost		X			R2: Buyers should have choice of a purchase price with the CFD or the adjusted price with infrastructure costs. Sales personnel should be educated on notification and be able to completely explain to potential buyers						X	X	Will not be implementing because it is not warranted.
F3: Timing of Disclosure and Honesty		X			R3: Existence of CFDs should be explained early with full disclosure made by seller's agent before any document is signed.	X		X					Recommendation already implemented prior to the report's issuance
F4: Escalators			X		R4: Buyer should be advised that special tax payments may be imposed after bonds are paid and should be offered option of buying at a price comparable to home without CFD.						X	X	Will not be implementing because it is not warranted.

RCCGJ 2018-2019 Reports: Findings	AGREE	DISAGREE PARTIALLY	DISAGREE WHOLLY	DID NOT RESPOND	RCCGJ 2018-2019 Reports: Recommendations	AGREE	WILL IMPLEMENT	IMPLEMENTED	FURTHER STUDY NEEDED	FUNDING NEEDED	DO NOT AGREE	WILL NOT IMPLEMENT	Notes on Responses
F5: Long Term Development Contract			X		R5: Long term development agreements should not be part of city/county planning. Should include clauses to allow exit based on economic conditions or a vote of taxing agency to terminate such an agreement.						X	X	Will not be implementing because it is not warranted.
F6: Uncontrolled Development			X		R6: Communities should consider development approval as bond debt puts residents at risk of overburdened tax loads. Any new costs should be borne by those who generate the need.						X	X	Will not be implementing because it is not warranted.
F7: Bond Fund Security		X			R7: A citizen's oversight committee should regularly investigate how bond money is being spent, making sure that funds are directed for their intended legal purposes.	X						X	Will not be implementing because it is not warranted as there is no mention of... concern with County[-issued] CFDs.
F8: Need and Use Plan Required		X			R8: Accountability plans for tracking and reporting and a specific plan provided when any city or school district buys CFD Bonds to include public hearings	X						X	Will not be implementing because it is not warranted as there is no mention of... concern with County[-issued] CFDs.

RCCGJ 2018-2019 Reports: Findings	RCCGJ 2018-2019 Reports: Recommendations				Notes on Responses								
	AGREE	DISAGREE PARTIALLY	DISAGREE WHOLLY	DID NOT RESPOND		AGREE	WILL IMPLEMENT	IMPLEMENTED	FURTHER STUDY NEEDED	FUNDING NEEDED	DO NOT AGREE	WILL NOT IMPLEMENT	
F9: Diversion and Recovery of Funds	X				R9: "[C]ity or county taxing agency must not be allowed to divert CFD bond funds... into other areas"	X		X					Recommendation already implemented prior to the report's issuance
F10: Debt Burden Growing with Little Limitation		X			R10: Local government decision makers should be cautious of debt overload and CFD financing guided by long range planning. Each taxing agency should impose a mandatory model for CFD financing to avoid saturation.	X		X					Recommendation already implemented prior to the report's issuance
F11: CFD Zones, Specific Taxes and Benefits			X		R11: Taxing agencies should assure that CFDs and Service areas are specific in relation to areas they serve.	X		X					Recommendation already implemented prior to the report's issuance
F12: Financing within Limits			X		R12: City Council should review approval of CFDs and campaign contributions to prevent an over-reliance of developer money in the elective process, influencing... elected officials.						X	X	Will not be implementing because it is not warranted.

RCCGJ 2018-2019 Reports: Findings	AGREE	DISAGREE PARTIALLY	DISAGREE WHOLLY	DID NOT RESPOND	RCCGJ 2018-2019 Reports: Recommendations	AGREE	WILL IMPLEMENT	IMPLEMENTED	FURTHER STUDY NEEDED	FUNDING NEEDED	DO NOT AGREE	WILL NOT IMPLEMENT	Notes on Responses
RCCGJ2018-2019.03 Riverside County Department of Animal Services Improved Efficiency for County Animal Control Officers (Report 1)													
<b>F1: Lack of Policy for Handling Payment of Fees in the Field</b> "RCDAS currently does not have a written policy regarding how ACOs should handle payments"		X			R1: "RCDAS should have a policy and procedure regarding the acceptance of payments in the field"								<i>[RCDAS' response appears to be missing one or more pages: the second portion of their response to F1 and their complete response to R1. During a follow-up visit to RCDAS-Riverside offices in January 2020, the Continuity Committee requested a complete response letter.]</i>
<b>F2: Cumbersome and Unsafe Procedures for Processing Fee Payments</b> "[O]fficers and management were uncomfortable and apprehensive handling cash in the field"	X				R2: "[ACO]s should be issued a tablet with a credit card reader to process payments made in the field"	X		X					<i>[Although RCDAS' responses to F2 &amp; R2 were that they "partially agree", their exceptions were so minor that they have been scored as "agree".] They fully agreed with the key point of F2, and agreed to implement R2. In a January 2020 follow-up visit to RCDAS-Riverside offices, the Continuity Committee observed that implementation was nearly complete.</i>

RCCGJ 2018-2019 Reports: Findings	AGREE	DISAGREE PARTIALLY	DISAGREE WHOLLY	DID NOT RESPOND	RCCGJ 2018-2019 Reports: Recommendations	AGREE	WILL IMPLEMENT	IMPLEMENTED	FURTHER STUDY NEEDED	FUNDING NEEDED	DO NOT AGREE	WILL NOT IMPLEMENT	Notes on Responses
RCCGJ2018-2019.04 Riverside County Human Resources Department / Office of Riverside County Counsel (Report Issued: 06/27/2019)													
F1: Excessive Litigation Costs			X		R1: "New policies and procedures must be developed, with a foundation that... fosters a new... mindset mandating adherence to following HR policies and procedures..."						X	X	[BOS responded for both HR and Riverside County Counsel (RCC). Only the HR responses are scored.] R1: Will not be implemented because it is not warranted or is not reasonable.
F1: [continued]					R1a: "HR to appoint... an ombudsman or an intermediary"			X			X		R1a: Has been implemented.
F2a: Abusive Management Behavior			X		R2a: "It is imperative... BOS and CEO immediately hold all departments, including RCC, accountable to... uphold the Policies and Procedures"						X	X	R2a-d: Will not be implemented because it is not warranted or is not reasonable.
F2b: Punitive Disciplinary Action			X		[RCCGJ gave a single elaboration for R2a - d]								[BOS for HR gave a single response for R2a - d]
F2c: Retaliatory Behavior			X		[RCCGJ gave a single elaboration for R2a - d]								[BOS for HR gave a single response for R2a - d]
F2d: Misuse of Power and Intimidation			X		[RCCGJ gave a single elaboration for R2a - d]								[BOS for HR gave a single response for R2a - d]



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F3: Timely and Constructive Evaluations		X			R3: "Evaluations should be constructive and helpful but not punitive."						X	X	R3: Will not be implemented because it is not warranted or is not reasonable.
F4: Exit Interviews		X			R4: "The county must improve the exit interview process in order to determine why people are leaving County employment so improvements can be implemented."	X		X					R4: Has been implemented.
F5: Personnel Files			X		R5: "Personnel files must be centralized and maintained by the HR Department for security and legality."						X	X	R5: Will not be implemented because it is not warranted or is not reasonable.
F6: Abuse of the Whistleblower Law (intimidation)			X		F6: "Education must be provided to all management personnel regarding the protections and guarantees of the Whistle Blower Act."						X	X	R6: Will not be implemented because it is not warranted, not reasonable and is not supported by the law.
F7: Past and Present Practices of RCC			X		R7: "The current BOS must address and stop all abuses of power in the office of County Counsel...The public must demand this."						X	X	R7: Will not be implemented because it is not warranted, not reasonable and is not supported by the law.

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RCCGJ2018-2019.05 Riverside County Sheriff's Dept. Inconsistent Application of Privileges and Rights... (Report Issued: 06/26/2019)													
F1: Inequality in the Application of the Grievance/Writ/Appeal Process and Staff Responses		X			R1: "RCSD must ensure that the grievance/appeal process... be universally applied to all... Those... in AD-SEG... appeal... to a Commander"						X	X	R1: Will not be implemented because it is not warranted or is not reasonable.
F2: Inconsistency in Applying Privileges		X			R2: "All correctional policies must... be consistently enforced and not be applied capriciously. Staff must not create a work culture of deliberate indifference"						X	X	R2: Will not be implemented because it is not warranted or is not reasonable. "Inmates are provided unrestricted access to inmate slips inside their dayrooms."
F3: Detention Centers Take Reactive Stances to Issues			X		R3: "RCSD should develop a workable plan for inmates to bring their grievances or issues to a manager, on a consistent monthly basis."						X	X	R3: Will not be implemented because it is not warranted or is not reasonable. "RCSD has several methods of grievance/issue resolutions in place."

RCCGJ 2018-2019 Reports: Findings	AGREE	DISAGREE PARTIALLY	DISAGREE WHOLLY	DID NOT RESPOND	RCCGJ 2018-2019 Reports: Recommendations	AGREE	WILL IMPLEMENT	IMPLEMENTED	FURTHER STUDY NEEDED	FUNDING NEEDED	DO NOT AGREE	WILL NOT IMPLEMENT	Notes on Responses
RCCGJ2018-2019.06 Riverside County Unified School District Superintendents Strong Contracts Enhance Ethical Behavior (Report Issue)													
F1: Vague Contracts	X				R1: "School District Boards must exercise their fiduciary duties when approving contracts pertaining to district employees authorized to use a district-issued credit card"	X	X						R1: [RCOE responded 2019-09-17 with a single-page letter, agreeing wholly with both recommendations and promising implementation by the County Supt. of Schools. While it did not specify a completion date, the letter implied a rapid implementation.]
F2: Overlooked Evaluations	X				R2: "[F]or an annual evaluation... [a] specific date must be agreed upon and that date should appear both in the Board Policy and the Superintendent's contract."	X	X						R2: [See note for R1]

RCCGJ 2018-2019 Reports: Findings	AGREE	DISAGREE PARTIALLY	DISAGREE WHOLLY	DID NOT RESPOND	RCCGJ 2018-2019 Reports: Recommendations	AGREE	WILL IMPLEMENT	IMPLEMENTED	FURTHER STUDY NEEDED	FUNDING NEEDED	DO NOT AGREE	WILL NOT IMPLEMENT	Notes on Responses
RCCGJ2018-2019.07 Western Riverside County Regional Conservation Authority (WR-RCA) (Report Issued: 06/26/2019)													
F1: Inadequate Board oversight			X		R1: "RCA Executive Board needs to ensure that all Board Members are adequately trained in... The Plan."			X					R1: Recommendation has been implemented.
F2: Board lack of awareness of financial pitfalls			X		R2: "The Executive Board needs to direct the RCA staff to provide members of the Board with actionable information about the long term trends in income and land revenue."			X					R2: Recommendation has been implemented.
F3: Over \$1 billion will be needed within the next ten years!			X		R3: "The Executive Board urgently needs to work with the RCA staff to identify all options anticipated in the 2017 Nexus report"			X					R3: Recommendation has been implemented.
F4: Endowment fund is underfunded		X			R4: The Executive Board should require the RCA staff to propose options for building the endowment fund to the level of \$70 million to support [services for] 50 years."			X					R4: Recommendation has been implemented. "The draft Nexus Study Report Update outlining mitigation fee changes will be presented to the Board in coming months."

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F5: Efficiencies of outside contractors vs. in-house staff			X		R5: "RCA management staff should review the use of internal staffing versus... contractors."			X					R5: Recommendation has been implemented.
F6: Insufficient financial commitment for maintenance & security of habitat reserve			X		R6: "Shift resources to add more contract land management park rangers. Coordinate with County Sheriff and Code Enforcement... to assist"			X					R6: Recommendation has been implemented.
F7: Legislative solutions for funding are far from certain			X		R7: "Review the effectiveness and over-reliance on 'K' Street lobbyists as a source of needed future funding."			X					R7: Recommendation has been implemented.
F8: Lack of public understanding		X			R8: "RCA should improve outreach efforts to the general taxpaying, voting public. Provide public education about the RCA's conservation mission"			X					F8: Agree partially "Recognizing the need to increase public awareness of the MSHCP" R8: Recommendation has been implemented.

RCCGJ 2018-2019 Reports: Findings	AGREE	DISAGREE PARTIALLY	DISAGREE WHOLLY	DID NOT RESPOND	RCCGJ 2018-2019 Reports: Recommendations	AGREE	WILL IMPLEMENT	IMPLEMENTED	FURTHER STUDY NEEDED	FUNDING NEEDED	DO NOT AGREE	WILL NOT IMPLEMENT	Notes on Responses
F9: More useful annual reports			X		R9: "The Annual Report should serve as a benchmark to be used for evaluating compliance with The Plan requirements and goals."			X					R9: Recommendation has been implemented.
F10: Consolidation of duplicate bureaucracy			X		R10: "[Consolidate] RCA within an existing multi-city management structure [such as the] WRCOG (Western Riverside Council of Governments)"						X	X	R10: Will not be implemented because it is not warranted or is not reasonable.

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<b>RCCGJ2019-2020.01 KPMG County Transformation Project: Benefit or millions squandered?</b>													
Report Public: 8/14/2020; Response a) Sheriff: 10/17/2020													
<p><b>F1-Cost Savings:</b> Some limited cost savings from the KPMG Transformation Project were substantiated by documentation provided the Grand Jury, e.g., in Purchasing and Fleet Services. Other areas where savings may have occurred, such as Sheriff's Department, have not been demonstrated. Moreover, assertions by the EO to the Board of greater savings exceeding cost of the Project have not been supported and are questionable.</p>	X				<p><b>F1-No Recommendation for Finding #1.</b></p>								<p><b>F1 [RCS D Response]:</b> Agree with F1 and with 17 KPMG recommendations. Considers most to be common sense and best practices. New Sheriff created R&amp;D Bureau to find efficiencies and savings. No willingness to make changes by previous team. New administration has either implemented or are in process of review and implementation of the KPMG recommendations and have made many other improvements not identified by KPMG.</p>
Report Public: 8/14/2020; b) Board of Supervisors and Executive Office: 11/16/2020													
<p><b>F1-Cost Savings:</b> Some limited cost savings from the KPMG Transformation Project were substantiated by documentation provided the Grand Jury, e.g., in Purchasing and Fleet Services. Other areas where savings may have occurred, such as Sheriff's Department, have not been demonstrated. Moreover, assertions by the EO to the Board of greater savings exceeding cost of the Project have not been supported and are questionable.</p>	X				<p><b>F1-No Recommendation for Finding #1.</b></p>						X		<p><b>F1 [EO Response]:</b> Disagree with F1. Savings are in the form of reduced expected spend in specific areas. Comparing budgets to find savings is not valid due to possible impact of unrelated costs outside department control. County budgets constantly changing so is difficult to ascertain impact. Need forensic audit to find exact savings. Many recommendations are process-driven, and resulted in non-quantifiable improvements.</p>

RCCGJ 2019-2020 Reports: Findings	AGREE	DISAGREE PARTIALLY	DISAGREE WHOLLY	DID NOT RESPOND	RCCGJ 2019-2020 Reports: Recommendations	AGREE	WILL IMPLEMENT	IMPLEMENTED	FURTHER STUDY NEEDED	FUNDING NEEDED	DO NOT AGREE	WILL NOT IMPLEMENT	Notes on Responses
<p><b>F2-Workday Commitment:</b> The implementation process for Workday did not secure a commitment by users to change business practices to accommodate the system. This contributed to its failure and has cost the County more than \$8 million. Additional costs may result from possible litigation.</p>			X		<p><b>R1(for F2):</b> Before major financial commitments are made for professional services, including major software projects, Supervisors and the EO make sure all necessary factors are in place as outlined in Board Policy A-18. Should include sustainable commitment by all participants, to ensure expected results of the project. Should be implemented immediately.</p>	X							<p><b>F2 [EO Response]:</b> Disagree with F1. A specific review process of business practices and alignment with the Workday platform was conducted with demonstrated changes. Determined midway through project Workday program would not accommodate critical county requirements of time tracking and payroll accounting. Business practices not a viable solution. Upgrading existing County HR Management System in process to be achieved by Dec. 2020.</p> <p><b>R1 [BOS Response]:</b> Agree with R1. Necessary factors for professional service agreements may be reviewed through multiple departments. May involve different departments, so all circumstances for approval cannot be predicted. Board Policy A-18 was rescinded Board in 2018 with policy provisions now under Ord. 459.</p>



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<p><b>F3-KPI Data:</b> KPMGs recommendations and implementation work has resulted in the County becoming more data driven and performance focused. The County has become more transparent in achieving these objectives by publishing Key Performance Indicator (KPI) data in annual budet documents. However, achievement levels of KPIs has not been reported in published budget reports for years after 2017-2018 and does not appear at all in the newly formatted Recommended Budget for 2020-2021.</p>		X			<p><b>R3(for F3 &amp; F6):</b> Board of Supervisors direct the EO to reconstitute the County Performance Unit (CPU) to continue its original purpose. CPU should collect and publish the achievement levels of KPI's for all departments in a timely manner, i.e. for the previous fiscal year preceding the current fiscal year Adopted Budget is published. Reporting of KPI's should be restored to the 2020-2021 Budget in the future. Should be implemented by 12/31/2020.</p>	X							<p><b>F3 Response (EO):</b> Partially Disagree with F3. KPIs have been displayed consistently from FY2017/18 through FY2020/21 Adopted Budget. Agree FY 2020/21 did not reflect KPIs, but included in Adopted Budget that year. New RivCo system implemented in Jan, 2020 that requires restored KPIs.</p> <p><b>R3 Response (Board):</b> Partially Agree with R3. KPIs included in FY2020/21 Adopted Budget submitted to Board. EO modified staffing structure to implement the CPU with new systems now implemented. If warranted, EO will request Board approval for additional staff to support a CPU</p>

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<p><b>F4-Contract Bidding &amp; Cost:</b> Even though the KPMG contract cost expanded to more than 54 times the size of the original contract, the County sought no additional bids for any of the additional amendments.</p>	X				<p><b>R2(for F4):</b> Board of Supervisors adopted a policy stating that for large (ex. over \$500,000), contracts including follow-ons. to contracts, County should evaluate breaking into smaller pieces and always solicit and consider competitive bids, except in cases where such competitive bidding process would be detrimental to County, in which case such detrimental effects and their reasons shall be stated and documented publicly. Should be completed by 12/31/2020.</p>						X		<p><b>F4 Response (EO and Board):</b> Agree with F4. As KPMG was already engaged to assess the Criminal Justice organization, performance, finances and contract city rates, was decided to further KPMG contract for implementation phase. KPMG already familiar with overall county structure. There is no requirement to seek additional bids.  <b>R4 Response (Board):</b> Disagree with R4. Ord. 459 governs procurement practices for county. Agreements require Board approval submitted via public meetings. Any agreement other than competitive bidding is noted within the title of Board submission and must be justified by department and approved by purchasing agent before submitting for approval.</p>

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<p><b>F5-Hourly Rate Cost:</b> County paid KPMG a considerable hourly rate for thousands of hours work without quantifiable deliverables - just "assistance". This was in conflict with Board Policy A-18 directing how County departments must contract for professional services. For some of deliverables specified in the contract, Amendment 1, the EO provided the Grand Jury no evidence they were actually completed or received by the County. Appears the County did not receive what it paid for in these instances.</p>			X		<p><b>R4(for F5 &amp; F7):</b> Board of Supervisors establish an agency that is dependent of any department to, among other possible duties, perform financial and operational audits verifying completion, claimed benefits, and adherence to policy of projects undertaken in County. Agency should choose which project it will audit and report its findings publicly to Supervisors. Agency could be part of the Auditor Controller's office, or akin to the Internal Audit department. Should be completed by 12/31/2020.</p>	X							<p><b>F5 Response (EO):</b> Disagree with F5. KPMG prepared two reports about their work. March 2016 report included 209 recommendations. An update of these items was submitted to the Board in Oct. 2020 showing status and actions planned. Out of 209 recommendations, 108 completed, 3 not implemented and the remaining are in process of implementation.</p> <p><b>R4 Response (Board):</b> Agree with R4. Executive Office will look at options to create an independent review agency and will submit recommendation to the Board for consideration in next budget process.</p>

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<p><b>F6-CPU Unit:</b> A key initiative to achieving and following up on the objectives and recommendations of the Project, the County Performance Unit (CPU) has been largely abandoned.</p>		X			<p><b>R3(for F3 &amp; F6):</b> Board of Supervisors direct the EO to reconstitute the County Performance Unit (CPU) to continue its original purpose. CPU should collect and publish the achievement levels of KPI's for all departments in a timely manner, i.e. for the previous fiscal year preceding the current fiscal year Adopted Budget is published. Reporting of KPI's should be restored to the 2020-2021 Budget in the future. Should be implemented by 12/31/2020.</p>	X							<p><b>F6 Response (EO):</b> Partially Disagree with F6. Key feature of CPU is data, which is stored in many different county departments and systems. Accessing this data is currently not possible. There is no single countywide system that stores all data. KPMG recommended system upgrades but that is cost-prohibitive and logistically challenging. County exploring multiple methods to capture data. Have updating systems and changed organizational structure within portfolios with Ass't CEOs heading departments grouped with similar missions and functions.</p> <p><b>R3 Response (Board):</b> Partially agree with R3. KPIs included in FY2020/21 Adopted Budget submitted to Board. EO modified staffing structure to implement the CPU with new systems now implemented. If warranted, EO will request Board approval for additional staff to support a CPU.</p>

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<p><b>F7-Recommendation Completion:</b> Evidence provided the Grand Jury to support reports by the EO to the Supervisors of completion on some KPMG's recommendations was incomplete, dubious, misleading, or not provided at all. Thus, the veracity of information provided to the Board is questionable.</p>			X		<p><b>R5 (for F7 &amp; F8)</b> Re-examine KPMG project recommendations. Track and report on those still offering benefits and cost savings to the County and direct departments to continue efforts to achieve those benefits and cost savings. Should be completed by 3/31/21 and efforts to improve continue indefinitely.</p>	X							<p><b>F7 Response (EO):</b> Disagree with F7. Saying EO provided incomplete, dubious or misleading info is incorrect. Info provided demonstrate current status accurately. Departments continually working to improve operations and are in different states of implementation. EO is tracking actions and are measuring and monitoring outcomes. Many integrated and results may be qualitative and not quantitative. Status updated as of Oct, 2020.</p> <p><b>F5 Response (EO):</b> Partially agree with R5. As there are more than 200 recommendations, it's difficult to forecast if they will be completed by March 2021. Review of recommendations will continue with future updates to the Board.</p>

RCCGJ 2019-2020 Reports: Findings	AGREE	DISAGREE PARTIALLY	DISAGREE WHOLLY	DID NOT RESPOND	RCCGJ 2019-2020 Reports: Recommendations	AGREE	WILL IMPLEMENT	IMPLEMENTED	FURTHER STUDY NEEDED	FUNDING NEEDED	DO NOT AGREE	WILL NOT IMPLEMENT	Notes on Responses
<p><b>F8-Project Follow-Up:</b> Despite adamant agreement of the Supervisors in KPMG's closeout presentation to diligently follow-up on Project recommendations, no such follow-up appears to have happened.</p>		X			<p><b>R5 (for F7 &amp; F8)</b> Re-examine KPMG project recommendations. Track and report on those still offering benefits and cost savings to the County and direct departments to continue efforts to achieve those benefits and cost savings. Should be completed by 3/31/21 and efforts to improve continue indefinitely.</p>	X							<p><b>F8 Response (EO):</b> Partially Disagree with F8. Follow-up is continuously occurring throughout county departments. Occurs during monthly or weekly meetings, quarterly budget reports, department head evaluations or may be integrated in other operations that were originally recommended. Status updated as of Oct. 2020.</p> <p><b>F5 Response (EO):</b> Partially agree with R5. As there are more than 200 recommendations, its difficult to forecast if they will be completed by March 2021. Review of recommendations will continue with future updates to the Board.</p>
<p><b>F9-Project Cost Return:</b> Grand Jury found limited evidence of cost savings and other benefits, no evidence was provided that KPMG Transformation Project came close to paying for itself. May be considerable savings and other benefits derived if County follows up on recommended initiatives from the Project. However, unless new savings and benefits are realized, there is justification to label the Project wasteful rather than beneficial.</p>		X			<p><b>F9-No Recommendation for Finding #9</b></p>						X		<p><b>F9 Response (EO &amp; Board):</b> Disagree with F9. Many recommendations were process-driven where results are qualitative and not quantitative. As shown in update report, county has reduced projected spending by approximately \$100 million. Exact savings not possible without forensic audit. May be additional savings and benefits as county continues to follow-up on recommended initiatives of project.</p>

RCCGJ 2019-2020 Reports: Findings	AGREE	DISAGREE PARTIALLY	DISAGREE WHOLLY	DID NOT RESPOND	RCCGJ 2019-2020 Reports: Recommendations	AGREE	WILL IMPLEMENT	IMPLEMENTED	FURTHER STUDY NEEDED	FUNDING NEEDED	DO NOT AGREE	WILL NOT IMPLEMENT	Notes on Responses
RCCGJ2019-2020.02 Saved by the trash, but for how long?													
Report Public: 7/09/2020. Responses Due: 10/9/2020.													
F1: The District can no longer fund the law enforcement function solely through the fixed property tax.	X				R1: The Board put forth a ballot measure for the November 2020 election or a special election to adequately fund the District.				X			X	District not permitted to advocate for tax measure. Would need significant time and resources. Consider affordable alternatives (cost-sharing; internal reviews).
F2: A flat, un-adjustable property tax to finance this ongoing cost-variable service requires going back to the voters repeatedly to raise the tax.	X				R2: Ballot measure to include cost escalator to keep up with increasing cost of the service (ie, link directly to cost of Sheriff's services).	X			X				May not cover increasing costs of the services. Must avoid creating voter expectation it will guarantee all level of services. Alternative: let voters decide levels of service based on costs.
F3: Based on discussion with tax experts, the use of <b>rubbish fund</b> money violate Proposition 218, California Constitution, Sections XIII C and XIID which require that money designated for one function cannot be used for another.			X		R3: Prior to the ballot measure, Board to get a legal opinion on whether their current "borrowings" can survive a challenge in court.						X	X	Legal Counsel advised Franchise Fees may be used for Gen'l Fund purposes. "Rubbish Fund" includes Waste & Franchise fees. Franchise fees, plus interest, create discretionary revenues which may be used for any lawful purposes (Article XIII C).
F4: The <b>rubbish fund</b> has less money available to clean up the community, such as graffiti abatement and removal.	X				R4: The Board spend the proceeds of the franchise fee exclusively for community clean up.						X	X	Waste fees paid by property owners are used exclusively for waste collection & cleanup. Franchise Fees can be used for Gen'l Fund purposes.

RCCGJ 2019-2020 Reports: Findings	AGREE	DISAGREE PARTIALLY	DISAGREE WHOLLY	DID NOT RESPOND	RCCGJ 2019-2020 Reports: Recommendations	AGREE	WILL IMPLEMENT	IMPLEMENTED	FURTHER STUDY NEEDED	FUNDING NEEDED	DO NOT AGREE	WILL NOT IMPLEMENT	Notes on Responses
F5: LAFCO has not written a Municipal Service Review (MSR), which was to be done every five years, since 2005.		X			R5: LAFCO immediately conduct a Municipal Service Review (MSR) for the District and the surrounding communities, as required by the LAFCO Municipal Service Review Guidelines.	X	X						All 6 CSD's scheduled for SOI review and MSR's in fiscal year 2020/2021.
<b>RCCGJ2019-2020.03 Continuity Brings Accountability</b>													
Report Public: 7/24/2020. No Required Response.													
F1: "The 2019-2020 RCCGJ has been unable to locate any previously issued continuity reports."					R1: "The RCCGJ recommends that starting in 2020, the incoming Civil Grand Jury establish the Continuity Committee as a <i>standing committee</i> , charged with: a) Reviewing the responses of prior-term reports for compliance; b) Maintaining all pertinent responses in a database."								[ <i>This Civil Grand Jury report has no required responses as it is directed to itself.</i> ]
F2: "In prior terms, follow up of noncompliant responses to Civil Grand Jury reports has been inconsistently applied by the RCCGJ."					R2: "The standing Continuity Committee shall maintain a database to monitor timeframe compliance, in accordance with CPC § 933.05(b), to: a) Review all responses; b) Categorize the timeframe noncompliant responses; c) Identify in detail what is required; d) Identify the agencies needing to respond; e) [S]end a follow-up letter to any noncompliant respondent."								



RCCGJ 2019-2020 Reports: Findings	RCCGJ 2019-2020 Reports: Recommendations				Notes on Responses							
	AGREE	DISAGREE PARTIALLY	DISAGREE WHOLLY	DID NOT RESPOND		AGREE	WILL IMPLEMENT	IMPLEMENTED	FURTHER STUDY NEEDED	FUNDING NEEDED	DO NOT AGREE	WILL NOT IMPLEMENT
<b>RCCGJ2019-2020.04 Green Waste Diversion Fulfilling Environmental Obligations</b>												
Report Public: 7/24/2020. Responses Due: Board of Supervisors, Dept. of Environmental Health: 10/26/2020.												
F1: Franchise area agreements for green waste collection in unincorporated areas leaves several without green waste option.	X				R1 [to DEH, re F1-F3]: The Dept. of Environmental Health (DEH) provide the Board of Supervisors (BOS) with recommendations to exercise green waste disposal options.	X	X					DEH submitted (and BOS approved) revision of ordinance 745, insuring mandatory recycling in feasible locations.
F2: Failure to provide green waste service in unincorporated areas impacts County's ability to meet diversion requirements.	X				[R2 results shown below]							
F3: DEH has not exercised its option to provide green waste services in all feasible areas where trash is collected.	X				R3 [to BOS, re F1-3]: BOS direct DEH to create a waste management committee by 3/1/2021 and publish yearly review detailing progress.							[BOS did not respond] "DEH is prepared to follow Board direction." [DEH did respond to R3, though not required to.]
F4: Inconsistencies in materials allowed to be included in waste bins.	X				R2 [to DEH, re F4]: DEH standardize labeling of green waste containers by 3/1/2021.	X		X				DEH has not implemented because the recommendation requires further analysis.

Report published on 06/17/2021